

WHITE HART, TEMPERANCE STREET, TORQUAY

CRIMES RECORDED BETWEEN 2006 AND 01/08/19

2006 x 2

CR/098495/06	28/07/2006 18:00	28/07/2006 23:59	THEFT - OTHER - INCLUDING THEFT BY FINDING
CR/091589/06	11/12/2006 17:30	11/12/2006 17:35	OWNER OF A DOG ALLOW IT TO BE DANGEROUSLY OUT OF CONTROL IN PUBLIC PLACE AND CAUSE INJURY

2007 x 5

CR/087204/07	19/05/2007 21:00	19/05/2007 21:30	USE THREATENING WORDS / BEHAVIOUR TO CAUSE HARASSMENT ALARM OR DISTRESS
CR/089303/07	28/07/2007 23:00	28/07/2007 23:30	DESTROY / DAMAGE PROPERTY OF A VALUE UNKNOWN - BUILDING NOT DWELLING
CR/090111/07	25/08/2007 23:00	26/08/2007 08:15	DESTROY / DAMAGE PROPERTY OF A VALUE UNKNOWN - DWELLING
CR/090520/07	07/09/2007 14:45	07/09/2007 19:15	BURGLARY DWELLING - WITH INTENT TO STEAL
CR/090958/07	22/09/2007 01:00	22/09/2007 01:04	DESTROY / DAMAGE PROPERTY OF A VALUE UNKNOWN - BUILDING NOT DWELLING

2008 x 1

CR/077909/08	20/12/2008 16:30	20/12/2008 16:40	CRIMINAL DAMAGE TO PROPERTY UNDER £5000 - OTHER
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2009 x 1

CR/070448/09	07/02/2009 18:30	07/02/2009 18:51	SECTION 18 - GRIEVOUS BODILY HARM WITH INTENT
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2010 x 1

CR/065785/10	14/01/2010 21:00	14/01/2010 22:00	ASSAULT A PERSON THEREBY OCCASIONING THEM ACTUAL BODILY HARM
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2011 x 1

CR/064516/11	26/03/2011 10:00	26/03/2011 16:30	THEFT FROM A SHOP
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2012 x 0**2013 x4**

CR/067293/13	31/01/2013 11:10	31/01/2013 22:30	BURGLARY DWELLING - WITH INTENT TO STEAL
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CR/063237/13	02/04/2013 20:50	02/04/2013 21:00	SEXUAL ASSAULT ON A FEMALE
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CR/063703/13	26/04/2013 20:00	26/04/2013 20:12	ASSAULT A PERSON THEREBY OCCASIONING THEM ACTUAL BODILY HARM
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CR/126795/13	22/12/2013 22:25	22/12/2013 22:30	ASSAULT A PERSON THEREBY OCCASIONING THEM ACTUAL BODILY HARM
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2014 x 5

CR/035484/14	10/02/2014 16:00	10/02/2014 17:00	THEFT FROM THE PERSON OF ANOTHER
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CR/052503/14	04/03/2014 16:10	04/03/2014 16:15	DESTROY / DAMAGE PROPERTY OF A VALUE UNKNOWN - BUILDING NOT DWELLING
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CR/087872/14	07/07/2014 13:00	07/07/2014 23:00	ASSAULT A PERSON THEREBY OCCASIONING THEM ACTUAL BODILY HARM
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CR/102389/14	29/08/2014 23:00	30/08/2014 01:30	THEFT - OTHER - INCLUDING THEFT BY FINDING
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CR/106368/14	13/09/2014 22:00	13/09/2014 22:29	ASSAULT A PERSON THEREBY OCCASIONING THEM ACTUAL BODILY HARM
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2015 x 4

CR/003973/15	16/01/2015 23:00	17/01/2015 00:30	THEFT - OTHER - INCLUDING THEFT BY FINDING
CR/017816/15	15/03/2015 00:01	15/03/2015 00:35	COMMON ASSAULT
CR/057461/15	13/08/2015 16:20	13/08/2015 17:15	THEFT - OTHER - INCLUDING THEFT BY FINDING
CR/087990/15	22/12/2015 16:00	22/12/2015 16:30	USE THREATENING / ABUSIVE WORDS / BEHAVIOUR OR DISORDERLY BEHAVIOUR LIKELY TO CAUSE HARASSMENT, ALARM OR DISTRESS

2016 x 5

CR/033169/16	18/05/2016 22:00	18/05/2016 23:30	THEFT - OTHER - INCLUDING THEFT BY FINDING
CR/057476/16	15/08/2016 15:00	15/08/2016 23:30	BURGLARY OTHER THAN DWELLING WITH INTENT TO STEAL
CR/066236/16	15/09/2016 09:00	18/09/2016 14:00	THEFT IN DWELLING OTHER THAN AN AUTOMATIC MACHINE OR METER
CR/072288/16	11/10/2016 17:35	11/10/2016 17:40	CRIMINAL DAMAGE TO PROPERTY VALUED UNDER £5000
CR/072290/16	11/10/2016 17:35	11/10/2016 17:40	ASSAULT A PERSON THEREBY OCCASIONING THEM ACTUAL BODILY HARM

2017 x 6

CR/072648/17	11/07/2017 15:25	11/07/2017 15:30	COMMON ASSAULT
CR/061088/17	23/07/2017 19:06	23/07/2017 19:36	COMMON ASSAULT
CR/065376/17	05/08/2017 12:00	05/08/2017 13:00	COMMON ASSAULT
CR/065405/17	05/08/2017 12:30	05/08/2017 12:37	CRIMINAL DAMAGE TO PROPERTY UNDER £5000 - OTHER
CR/084324/17	26/09/2017 20:00	26/09/2017 21:30	ASSAULT A PERSON THEREBY OCCASIONING THEM ACTUAL BODILY HARM
CR/111694/17	22/12/2017 20:00	22/12/2017 21:00	THEFT - OTHER - INCLUDING THEFT BY FINDING

2018 x 6

CR/052265/18	01/06/2018	00:01	14/06/2018	13:00	HARASSMENT - PUT IN FEAR OF VIOLENCE
CR/050547/18	09/06/2018	19:15	09/06/2018	19:27	ASSAULT A PERSON THEREBY OCCASIONING THEM ACTUAL BODILY HARM
CR/080947/18	02/09/2018	07:30	02/09/2018	07:40	THEFT FROM A MOTOR VEHICLE
CR/100885/18	27/10/2018	18:30	27/10/2018	19:30	THEFT - OTHER - INCLUDING THEFT BY FINDING
CR/115578/18	14/12/2018	23:00	14/12/2018	23:15	CRIMINAL DAMAGE TO PROPERTY UNDER £5000 - OTHER
CR/119408/18	27/12/2018	16:00	27/12/2018	16:15	THEFT - OTHER - INCLUDING THEFT BY FINDING

2019 x 6

CR/023145/19	15/03/2019	17:30	15/03/2019	18:00	ASSAULT A PERSON THEREBY OCCASIONING THEM ACTUAL BODILY HARM
CR/024401/19	19/03/2019	12:00	19/03/2019	14:34	CRIMINAL DAMAGE TO PROPERTY UNDER £5000 - OTHER
CR/025838/19	23/03/2019	18:30	23/03/2019	18:50	ASSAULT A PERSON THEREBY OCCASIONING THEM ACTUAL BODILY HARM
CR/063360/19	15/07/2019	22:00	15/07/2019	22:50	ASSAULT A PERSON THEREBY OCCASIONING THEM ACTUAL BODILY HARM
CR/065774/19	22/07/2019	22:10	22/07/2019	22:15	WOUND / INFLICT GRIEVOUS BODILY HARM WITHOUT INTENT
CR/065777/19	22/07/2019	22:10	22/07/2019	22:15	ASSAULT A PERSON THEREBY OCCASIONING THEM ACTUAL BODILY HARM

THE WHITE HART

LOGS AT THE PREMISES SINCE 28 JUNE 2012

DATE & TIME	LOG NO	DAY	DESCRIPTION OF INCIDENT
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2012 x 3

28/06/12 2124 hrs	0825	Thurs	Drunk male refusing to leave. Police attended and gave male words of advice.
05/09/12 1511 hrs	0440	Wed	2 males fighting outside, been chucked out of pub.
01/11/12 0312 hrs	0137	Sat	Ambulance service requested assistance but re-contacted police and advised police assistance no longer required.

2013 X 6

31/03/13 0847 hrs	0315	Sun	Alarm sounding.
02/04/13 2150 hrs	0790	Tues	Female kicking off and refusing to leave. Call taker could hear female in background. Staff concerned as she left with a glass.
26/04/13 2012 hrs	0758	Fri	Female got punched in face twice by another female who was stood in the doorway of the pub and female also bitten by dog. Female caller sounded very drunk. FT/13/2532 refers.
28/06/13 0043 hrs	0027	Fri	Call from ambulance service re a fight in progress. Male with facial injuries. Police attended. Landlord ejected a male, during which he sustained a minor cut to the noise. Lawful ejection. No complaint of assault forthcoming.
12/09/13 1802 hrs	0683	Thurs	Member of staff at White Hart reported that a male was trying to get into a car outside.
24/11/13 1908 hrs	0659	Sun	Female contacted police to advise that she was going to kill herself and asked police to let her kids know. Female sounded to be in drink, speech slurred and stated she was at the White Hart. Police attended and dealt with female. Female identified as vulnerable with health issues and having problems with neighbours.

2014 X 11

01/02/14 2104 hrs	0862	Sat	Caller stated her 14 yr old daughter had just come home from premises, and she and her friends were encouraged in by a group of men and older woman in drink to write on a man's chest. This man was passed out. Caller did not know if the young girls were drinking. Police attended at 2203
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				hrs and no children were present. Police attended and were informed that the two males had nothing to do with the pub, they had not been inside or consumed alcohol there, but they had been fighting outside and fallen against a window causing it to break.
10/02/14	1716 hrs	0546	Mon	Resident from a nearby homeless shelter had been to the White Hart where someone alleged that he had stolen their wallet.
04/03/14	1622 hrs	0495	Tues	Female called Cindy called police to advise that 2 males had been fighting outside the pub and during the fight a window had been smashed.
30/03/14	0002 hrs	0006	Sun	Male caller stated that he was in the toilets in the White Hart when a male had a gun down the front of his trousers but did not threaten him with it. The caller sounded in drink. Was asked if male was in fancy dress but said no. Later established that male was dressed as a cowboy. Officers drove passed premises at 0034 hrs and could see inside. About half a dozen people inside but no one in fancy dress.
30/08/14	0125 hrs	0058	Sat	Cindy GAFFNEY contacted police and said 3 people outside were kicking off trying to start a fight with staff. A female was trying to smash a window saying that her bag was inside. Police attended at 0154 – "Everyone in drink and no one making sense, no assault and smashed windows. Female has a handbag on her. All been sent on their way."
31/08/14	0026 hrs	0029	Sun	Staff reported that a female had come into the pub asking for help. No name for her. Call taker noted that there was very loud music in the pub and could barely hear the caller. Police attended at 0047 hrs "Spoken to someone here. She doesn't want to give us any detail and has gone back into the pub".
06/09/14	0037 hrs	0038	Sat	999 call received but line cleared as operator was passing details. Person requested police and lots of noise in background so could well be a disturbance. Established that a female had been ejected from premises.
08/09/14	2048 hrs	0786	Mon	Former DPS contacted police advising that a male was outside banging on the windows, he was in a wheelchair and had pulled his trousers down exposing himself. Police attended and dealt with male.
13/09/14	2229 hrs	0927	Sat	Former DPS contacted police as an assault had taken place. The aggrieved was inside with a bloody nose and the female offender was outside. Police attended. Aggrieved did not wish to pursue a complaint. CR/106368/14 recorded and filed.
20/09/14	2025 hrs	0884	Sat	Female stated that she was in premises and really wanted to hurt somebody. Call taker noted that female sounded very drunk. Female named a male that she said she wanted to hurt and then hung up. Police attended and arrested female for assault which took place at the White Hart.
08/11/14	2350 hrs	0943	Sat	Ambulance contacted police as 25 yr old male had been assaulted at premises and offender was still on scene. At 0012 hrs police attended "Couple of drunken idiots larking about, one ended up falling

				over and ended up with a cut on his head which needs treatment at TDH. Will speak to licensee and other parties here".
2015 X 9				
09/01/15 2208 hrs	0757	Fri	Silent 999 call received from premises – no speech, loud noise, no request made, no disturbance heard, possibly dialled in error or knocked off receiver. Call taker rang back 3 times, no answer, line engaged and does not ring. Call taker rang number for 4 th time, line still engaged. No further action taken.	
17/01/15 0205 hrs	0086	Sat	Female called police to advise she had had her phone stolen in the White Hart the previous evening.	
14/03/15 1956 hrs	0729	Sat	Male called police and advised that a male in a wheelchair had been drinking in the pub and appears paraletic. He is confused as does not know who he is or where he has come from. The caller said he was a customer at the pub and concerned for males welfare. Male in wheelchair dealt with by police and well known to them as vulnerable individual.	
15/03/15 0036 hrs	0028	Sun	Male contacted police and advised that he had been assault in the pub. Call taker noted that he was very drunk and slurring his words. He said he was knocked out and was now near Macdonalds. Advised to go to A&E and seek medical attention. Caller contacted the following day but did not want to make a complaint. He stated he couldn't remember anything from last night and doesn't even remember what the offender looked like.	
25/03/15 2204 hrs	0775	Wed	Cindy GAFFNEY contacted police and stated two males were fighting and they had moved outside. Both aged 50's and both in drink. Males then got in a car and drove off. "Reporting person said both males in drink – they have been drinking for at least an hour in sig drinking doubles and R/P states they may not be fit to be driving".	
13/07/15 1131 hrs	0260	Mon	Female rang police and said that male's wallet had been taken from his pocket.	
25/07/15 1823 hrs	0726	Sat	Female caller said that she had just been called by her nephew saying it was kicking off in the White Hart and for her to call the police. Log updated that there was some incident between 2 males and it's been sorted out and there are no issues at the moment. Landlord was not too concerned and think someone rang them mum who called police.	
15/08/15 0104 hrs	0087	Sat	Caller stated there was loud noise coming from the premises, believed to only have a licence until 1200 am.	
22/12/15 1526 hrs	0471	Tues	Report of 4-5 males fighting in pub. All in drink. Reporting person came out of premises to report incident. CCTV Control Room indicated that a male was on the floor outside premises. Officers arrived. "No one seems to be telling us what has happened here. There has been an argument between X and another male (who is currently restrained in the van as aggressive to police on arrival). Males has come outside and X has started fitting outside. No reports of punches thrown.	

				Serious licensing breaches here – persons here are ridiculously intoxicated.” Premises were requested to voluntarily close which they did at 1620 hrs.
2016 X 5				
19/04/16	1905 hrs	0753	Tues	Ambulance service reported they were attending an assault whereby 2 persons have been assaulted, 1 being knocked unconscious. Offender had left scene. Ambulance service did not have any names of aggrieved or offenders. No resources available due to another on-going major incident.
23/07/16	2220 hrs	1089	Sat	Caller stated that a male and female were arguing and pushing each other outside the premises. The male screamed “Fuck off” and the female shouted “I’m gonna stab you”. Caller did not see any weapons. Male now kicking off at a couple of other people. He tried to walk into the pub to follow the female but 2 people have stopped him going in. Caller hung up as she was scared they would realise she was talking to the police. CCTV monitored premises. Police tried ringing premises but telephone does not receive incoming calls. Officer rang caller who stated that the male and female are still in the premises. They were not arguing at that time but the reporting person thinks it will kick off again. The reporting person then said she was leaving the premises as she felt very uncomfortable with the couples’ behaviour. At 2340 hrs officers attended and spoke to licensee who did not know what was going on and everything was good natured. No one in the bar knew anything. Caller stated she had been attacked by a female called Jane in the toilets of the pub. Jane had also attacked the caller’s friend who has a cut to her head and is bleeding. Caller’s friend was scared to leave the toilets. Officers attended at 1901 hrs “Drunken persons – have details for a CC (crime complaint)”
11/10/16	1741 hrs	0622	Tues	Male caller said that he had been down town and had a few beers and he is now at the White Hart. Another male has stolen his coat. He said that if the police don’t hurry up he will go mad. Call taker described the male as being very drunk. Further call received from male who was shouting and swearing and demanding officers attend immediately. Would not allow call taker to speak and each time attempt made to talk the reporting person started swearing. Further call received from male threatening to smash the pub up and being extremely abusive. Police attended at 0008 hrs but male was not there.
21/10/16	2231 hrs	0927	Fri	Call received from woman heavily in drink who said she had been hit. Call taker noted that she is so intoxicated it is hard to make out what she is saying, but she said she needed to get out of there to slit her wrists and then the line cleared. At 1740 hrs a call was received from the landlord called Paul “Female has been kicking off all day being nuisance”. The call taker noted there was lots of shouting

				and background noise. At 1743 hrs police attended. "Female just had too much to drink and landlord doesn't want her there so FT30L will take her home".
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2017 X 9

				Alarm activation
30/01/17 1904 hrs	0658	Mon		Caller is security at Macdonalds near the premises. He has been observing activity at the premises and there is a male at a table with a female and the male is acting very aggressively towards the female, waving his arms and raising his voice. Female is retorting but male looks like he might hit her and he is getting in her face.
15/03/17 1924 hrs	0713	Wed		Keyworker from Leonard Stocks contacted police re a resident who has been on the phone slurring his words very much in drink and talking erratically. Resident is not known for drinking but is in low mood and on medication. Key worker phoned White Hart and spoke to Cindy GAFFNEY who knows the male by his first name and knows that he lives in the hostel. She confirmed he is currently at the bar and not causing any concern. She said he had had 2 drinks and is not drunk. Key worker advised to ring the resident and gauge how he is.
23/03/17 1723 hrs	0602	Thurs		Caller advised that there is a male at the White Hart now kicking off and causing a disturbance as he is looking for a bag of amphetamine that he dropped there and now can't find. Caller is afraid of him and wants to be anon. Caller stated she was in the toilet and scared to leave. Police attended at 1805 hrs and spoke to a male who had a very small lock knife on him. Knife seized.
06/05/17 1640 hrs	0597	Sat		Female reported that he ex kicked her door in a couple of days ago and he has now taken her keys and won't give them back. She said she was in the White Hart and so is her ex. Female then rang back and said her ex had given her the keys but she has now left the pub and he is following her. Police attended and noted that there had been a verbal argument between the caller and her partner whilst in drink. Female taken home.
05/06/17 1955 hrs	0873	Mon		Caller said that there was a fight at the back of the pub and noises of furniture breaking coming from the White Hart, that bouncers are involved and have removed one person. Police attended at 1823 hrs and said that there had not been any assault, just vocal, and everyone had thinned out.
01/07/17 1815 hrs	0767	Sat		Hysterical female requesting police saying that men dragged her out of the pub, crying and saying she is bruised. Sounded very drunk. Said she had lost at a game of pool and they threw her out. Call received from a barman who stated the female was still screaming and shouting in the street. Female then smashed a window with a chair. Barman locked front door of pub. Female then picked up a beer keg and put that through the window.
05/08/17 1237 hrs	0464	Sat		

14/08/17 1537 hrs	0551	Mon	Caller stated she is at premises and had been attacked 15/20 mins ago and also last night by a female she met the day before at another pub. Caller stated she was injured but did not want an ambulance. In the attack 20 mins ago the caller said the female slammed her against the wall and kicked her when she was down on the floor and has a cut and swollen eye. Female left premises and area.
18/11/17 1534 hrs	0565	Sat	Female called police complaining that 30 mins ago she was in the pub when a male in the pub propositioned her and when she refused he called her a "fat c-*&". He then walked out of the pub. She also said that this male deals drugs from the pub.

2018 X 8

20/02/18 1832 hrs	0665	Tues	Call from ambulance service re a male who had overdosed and was violent. Officer spoke to sister of the male who said that she was no longer at the premises but the male had split up from his girlfriend and was phoning her and he is quite aggressive and drunk and he said that he had overdosed and was in a room above the pub saying that if anyone turned up to help him he would batter them.
09/06/18 1921 hrs	0801	Sat	Personal attack alarm activated. CCTV noted 2 males fighting outside the premises.
09/06/18 1930 hrs	0806	Sat	Personal attack alarm activated. Officer resetting the box.
09/06/18 1932 hrs	0808	Sat	Personal attack alarm activated. Officers already on scene.
14/06/18 0254 hrs	0058	Thurs	Email received from female who said about two weeks ago in the White Hart a female had threatened her and made a threat to headbutt her.
18/06/18 1750 hrs	0645	Mon	Personal attack alarm activated. False activation.
18/06/18 1756 hrs	0652	Mon	Personal attack alarm activated. False activation.
20/06/18 1338 hrs	0426	Wed	Cindy GAFFNEY contacted police re threats made to her by a male. Due to these threats a personal attack alarm had been installed by police.

2019 X 8

01/01/19 0144 hrs	0202	Tues	Female reporting that she had been kicked out of the White Hart but wants to get back in to get her coat back. She stated that she had been manhandled and had marks on her body. She was told to ring 101 to report the matter but said she had mental health issues and would jump from the car park if she doesn't get her coat back. Officers attended and took the female home.
15/03/19 1759 hrs	0666	Fri	A 30 yr old male has been assaulted, now fitting. Security guard on scene. Officers attended and described incident as serious assault. Decision made to evict occupants of the pub to see if offender could be identified. Established that male was assaulted outside but hit his head on landing and this

			triggered a fit as male suffers with epilepsy. Scene of Crime requested. Log of all entry/exit to be kept. Incident was being treated as a major incident.
23/03/19 1846 hrs	0771	Sat	2 males assaulted member of bar staff, and walked off towards Macdonalds.
26/04/19 2115 hrs	0800	Fri	Male has been kicking off inside the pub, is very intoxicated. Not currently trying to fight but keeps trying to start fights with different people.
23/05/19 1925 hrs	0879	Thurs	Reporting person said that 10 males are fighting outside the White Hart, but now moving towards Leonard Stocks. Officers located a male with a bloody nose but he did not want to talk to them.
15/07/19 2220 hrs	0952	Mon	Caller was walking past premises when she was advised by someone not to go near the pub as someone in there had broken up a pool cue and was going to fight people. Lots of shouting and screaming coming from inside. Security guard from Macdonalds attended and said there is an irate male inside, bit of pushing and shoving, female picked up pool cue but put it down again. Male hit with pool ball. Victim taken to Torbay Hospital due to head injury.
15/07/19 2226 hrs	0959	Mon	3 males kicking off in the pub, threatening each other and refusing to leave. Duplicate log re above incident.
22/07/19 2212 hrs	0975	Mon	Cindy GAFFNEY contacted police stating "My pub is getting smashed up. One behind the bar, I'm trying to restrain and I'm on my own". Huge amount of background noise, males shouting and rucus, very hard to be heard and hear the caller. Officer spoke to landlady, covered in blood, doesn't know who's. She has locked everyone inside to try and control conversation. Quite a lot of blood. Officer spoke to bar lady – offender is possibly one from last Monday and another male who was arrested. One male smashes a glass into the others face and male retaliates causing the injuries, severe laceration to his nose. Male with injury not willing to give much, is continuation of last week, unwilling to name anyone or attend hospital. Other male left and had cut to his neck possibly from glass. Officers trying to locate this male for a welfare check. Log was updated at 2353 hrs indicating that the male with a deep laceration to his nose also cannot see out of left eye at this time and it is not reacting to light. He has bleeding his left eye, causing pressure to build up in his eye. Doctors are quite concerned and are admitting him for the night, giving him some meds to try to bring the pressure down. He is to be seen by an ENT specialist for his nose. He is waiting for x ray and CT scan".



Alcohol / Licensing Information Form

File No.:		Computer URN:	758 26/04/2013	Minute No.:	
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To be completed for any alcohol related incident or for information on any licensed premises. When attending an incident please use the reverse of this form to record as much detail as operationally possible. This form to be submitted to the Licensing Unit as soon as possible. **Nominal and / or intelligence MUST be submitted via Source and Covert Intelligence System (CIS).**

Licensing objective:

- The prevention of crime and disorder;
- Public safety;
- The prevention of public nuisance; and
- The protection of children from harm.

Report type: <input type="checkbox"/> Visit <input checked="" type="checkbox"/> Incident <input type="checkbox"/> Other		Date: 26/04/2013 Time: 2020hrs	
OIS Ref.: 758 26/04/2013		Crime No.: FT/13/2532	
Name of premises (where applicable): WHITE HART INN			
Address: TEMPERANCE STREET, TORQUAY			
Brief summary / action taken:			
Designated Premises Supervisor (DPS) on the premises? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			
Name of DPS (or person in charge if no DPS): XXXXXXXXXX			
<input checked="" type="checkbox"/> Helpful <input type="checkbox"/> Unhelpful <input type="checkbox"/> Obstructive <input type="checkbox"/> Other:			
Log refers to a report of an assault. Female aggrieved was assaulted within the premises from another patron to the premises. Offender was known to aggrieved.			
There was single member of staff working who intervened and removed offender who had a dog with her, from the premises. Offender had left prior to police arrival. Aggrieved had minor injuries including a minor dog bite to leg. A complaint has been made and recorded.			
The barman and DPS who turned up after the incident were helpful and were able to operate CCTV there and then for officers to view. DPS was unable to turn it off there and then but would provide it the following day. DPS did state that in order to turn off the footage we required the system would have to be paused and would not record anything further until he had burnt off what we needed?????			
Submitted by: Name: Adam FAIRCLOUGH		Force No.: 11302	
Signed: A. FAIRCLOUGH		Date: 26/04/2013 Time: 2350	
Officers present at inspection:			

Licensed Premises Visit Checklist

Any information from these checks to be included in 'Brief summary' overleaf.

Administration:

1. Premises Licence (summary displayed)? ☒ Yes ☐ No
(It should be displayed in the public area)
2. Premises Licence (complete) produced to officers?
(A constable can request to see full licence) ☐ Yes ☐ No

Crime and Disorder:

1. Any violence inside / outside premises? ☒ Yes ☐ No
2. Any public order inside / outside premises? ☐ Yes ☒ No
3. Any evidence of drugs found inside / outside premises? ☐ Yes ☐ No
4. Any drinks promotions in operation at time of visit? ☐ Yes ☒ No
5. Any evidence of excessive drunkenness? ☐ Yes ☒ No

Public Safety:

1. CCTV on premises? ☒ Yes ☐ No
Incident captured? ☒ Yes ☐ No
Image quality? ☒ Good ☐ Poor ☐ Other:
Working at time of visit? ☐ Yes ☒ No
Staff able to download? ☐ Yes ☒ No
2. Door staff on duty? ☐ Yes ☒ No If Yes, number:
SIA licensed? ☐ Yes ☐ No
Licence displayed? ☐ Yes ☐ No
3. Do the premises look overcrowded? ☐ Yes ☒ No
4. Method of checking the customer numbers:
5. Radio system in use? ☐ Yes ☒ No
6. Tables / glasses kept tidy? ☒ Yes ☐ No
7. Any smoking inside premises? ☐ Yes ☒ No

Public Nuisance:

1. Any noise or nuisance outside of premises? ☐ Yes ☒ No
2. Any smokers standing outside of premises? ☐ Yes ☒ No
3. Any excessive litter / debris outside of premises? ☐ Yes ☒ No

Protection of Children:

1. Any underage offences detected on the premises? ☐ Yes ☒ No
2. What proof of age policy is operated in the premises?
3. How is this publicised?
4. Do staff appear trained in proof of age? ☐ Yes ☐ No

Any other information:

SMART Julie 50403

From: SMART Julie 50403
Sent: 29 April 2013 13:18
To: STOKES Georgina 12903
Subject: RE FT/13/1982 RESTRICTED

Georgina

When you were dealing with the above crime, alleged sexual assault at White Hart, we discussed the matter in my office and I stated that CCTV isn't a condition on the licence but the premises may have. You then told me that Mr [REDACTED] had stated in interview that the premises don't have CCTV. This crime has now been NFA'd.

Today I have received an L10 from PC FAIRCLOUGH (copy attached), which clearly indicates the premises does have a CCTV system.

It's very unlikely that footage for your incident will still be on the system, but just wanted you to know as Mr [REDACTED] was obviously very plausible during interview even though he was lying!!!!



White Hart Inn
260413.doc

Regards

Julie Smart
Torbay Police Licensing Officer
Tel: 01803 218900

[Click on this to see all TENS in your area](#)

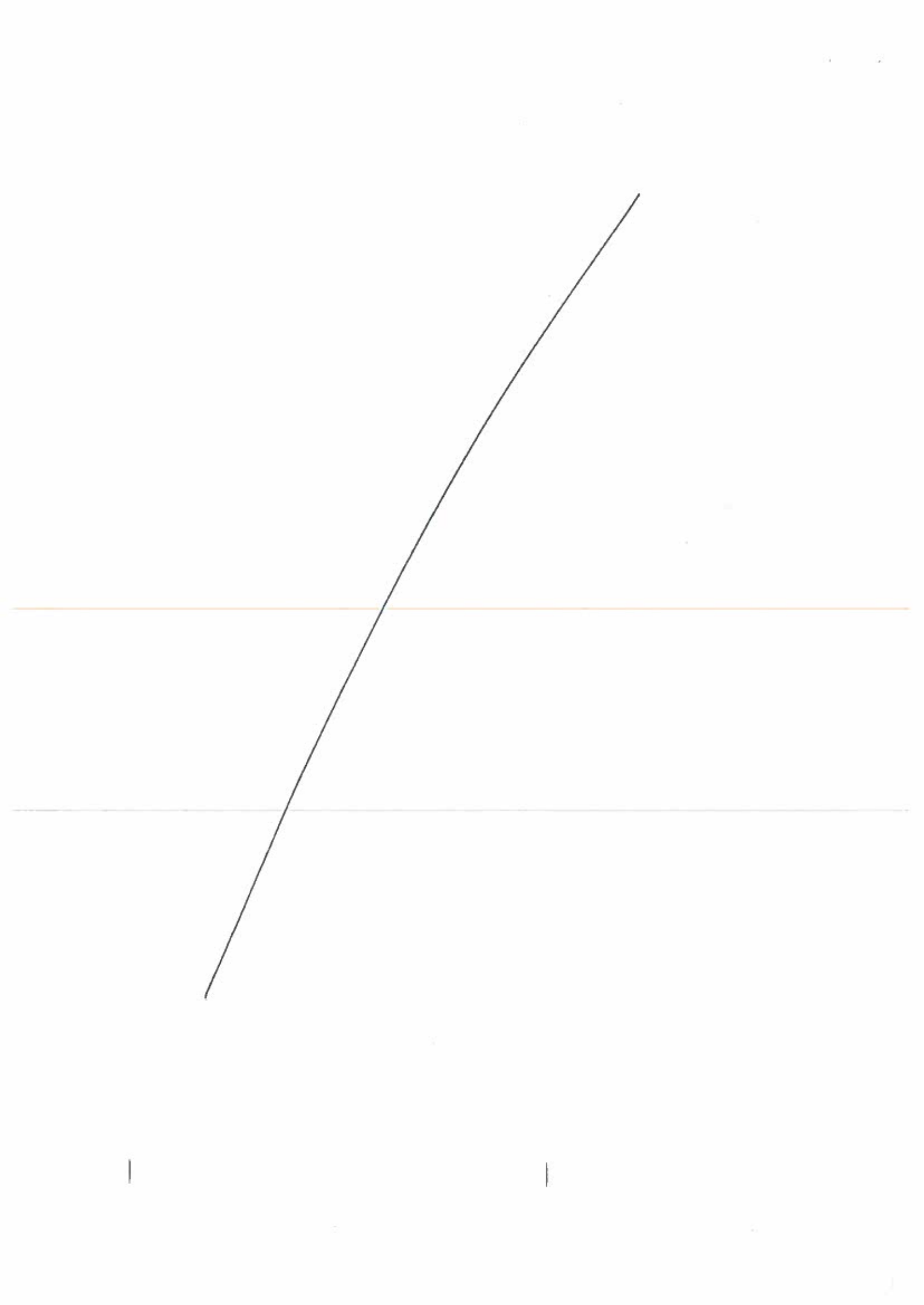
From 24 October 2011 Licensing Teams will be working within a new structure, please note our new contact details for all applications, correspondence and administrative functions:

Licensing Department (East), Devon and Cornwall Police HQ, Middlemoor, Exeter, Devon EX2 7HQ

Tel: 01392 452225

Fax: 01392 452447

Email: licensingeast@devonandcornwall.pnn.police.uk



File No.:		Computer URN:		Minute No.:	
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To be completed for any incident or for information on any licensed premises. This form to be submitted to the Licensing Unit as soon as possible. **Nominal and / or intelligence MUST be submitted via Source and Covert Intelligence System (CIS).**

- Licensing objective:**
- The prevention of crime and disorder;
 - Public safety;
 - The prevention of public nuisance; and
 - The protection of children from harm.

Name of premises: The White Heart	
Address: TEMPERANCE STREET, TORQUAY	
Report type: <input checked="" type="checkbox"/> Visit <input type="checkbox"/> Incident <input type="checkbox"/> Other	Date: 10/12/13 Time: 1500hrs
OIS Ref.: N/A	Crime No.:
Brief summary / action taken (if not recorded elsewhere): On Tuesday 10/12/13 at 1500hrs PC 2671 COLLINGS conducted a licensing visit at THE WHITE HEART in TORQUAY in company with PCSO 30485 HUNT. XXXXXXXXXXXX introduced herself as the acting manager and only member of staff on duty. There were approximately 10 customers inside the pub who seemed heavily in drink. XXXXXX was friendly, welcoming and very happy to speak with Police. XXXXXX explained that the pub does not have CCTV. When asked to produce the full premises licence she was unable to. Earlier in the day a well known nominal who is currently very active in shoplifting in TORQUAY was seen to enter the pub for a brief period of time and then leave. He was seen to do this several times throughout the day and it is suspected that he is trying to offload stolen goods inside, however there was no evidence of this during my visit. Other nominals known for shoplifting have also been seen frequenting the pub for short periods of time in recent weeks. It is also evident that customers are drinking on the street outside the pub when going outside to smoke.	
Submitted by: Name: PC COLLINGS	Force No.: 12671
Signed: PC COLLINGS	Date: 12/10/2013 Time: 0850hrs
Action taken by Licensing Unit:	
Licensing officer:	
Forwarded to Daily Tasking:	

Licensed Premises Visit Checklist

Any information from these checks to be included in 'Brief summary' overleaf.

Officers present at inspection:

PC 2671 COLLINGS

PCSO 30485 HUNT

Administration:

1. Designated Premises Supervisor (DPS) on the premises? ☒ Yes ☐ No
Name of DPS (or person in charge if no DPS): DIANE DIXON
☒ Helpful ☐ Unhelpful ☐ Obstructive ☐ Other:
2. Premises Licence (summary displayed)? ☒ Yes ☐ No
(It should be displayed in the public area)
3. Premises Licence (complete) produced to officers? ☐ Yes ☒ No
(A constable can request to see full licence)

Crime and Disorder:

1. Any violence inside / outside premises? ☐ Yes ☒ No
2. Any public order inside / outside premises? ☐ Yes ☒ No
3. Any evidence of drugs found inside / outside premises? ☐ Yes ☒ No
4. Any drinks promotions in operation at time of visit? ☐ Yes ☒ No
5. Any evidence of excessive drunkenness? ☐ Yes ☒ No

Public Safety:

1. CCTV on premises? ☐ Yes ☒ No
Incident captured? ☐ Yes ☐ No
Image quality? ☐ Good ☐ Poor ☐ Other:
Working at time of visit? ☐ Yes ☐ No
Staff able to download? ☐ Yes ☐ No
2. Door staff on duty? ☐ Yes ☒ No If Yes, number:
SIA licensed? ☐ Yes ☐ No
Licence displayed? ☒ Yes ☐ No
3. Do the premises look overcrowded? ☐ Yes ☒ No
4. Method of checking the customer numbers: NONE
5. Radio system in use? ☐ Yes ☒ No
6. Tables / glasses kept tidy? ☐ Yes ☐ No
7. Any smoking inside premises? ☐ Yes ☒ No

Public Nuisance:

1. Any noise or nuisance outside of premises? ☐ Yes ☒ No
2. Any smokers standing outside of premises? ☒ Yes ☐ No
3. Any excessive litter / debris outside of premises? ☐ Yes ☒ No

Protection of Children:

1. Any underage offences detected on the premises? ☐ Yes ☒ No
2. What proof of age policy is operated in the premises?
3. How is this publicised?
4. Do staff appear trained in proof of age? ☒ Yes ☐ No

SMART Julie 50403

From: SMART Julie 50403
Sent: 12 December 2013 12:29
To: COLLINGS Lee 12671
Subject: WHITE HART, TORQUAY RESTRICTED

Lee

Thanks for your L10 concerning your recent visit to the White Hart. I found it interesting to note that [REDACTED] stated that there is no CCTV in the premises as I went in there on 19/08/13 and spoke to a male named [REDACTED] and female called [REDACTED] who both explained that CCTV is in place but is to be upgraded with additional camera's being installed. [REDACTED] stated that he is a partner in the business but the Designated Premises Supervisor is a male named [REDACTED]. At the time of that visit I remember seeing at least one camera within the bar area.

Also on 26/04/13 there was an incident there. The premises were under different management at the time, but CCTV was downloaded and handed to CID.

Therefore I suggest you pay them another visit, check for camera's whilst in there and request that they give you CCTV footage within 7 days. If they are not willing to provide footage, or cannot produce the footage within that time, you could then consider seizing the hard drive/recorder. The premises does not have to have CCTV as it is not a condition on the licence (due to the hours it opens), but if they have got it and do not co-operate with you, then we can demonstrate that they are not acting responsibly and co-operating with the police, which ultimately will impact on the licensing objectives.

[REDACTED] came to see me a day or two ago and expressed concerns re this premises. If we can obtain CCTV footage of someone off-loading stolen goods in there with the knowledge of staff, I will be able to take firm action in respect of this with Admiral Taverns.

Please can you keep me updated re this.

Thanks

Julie Smart
Torbay Police Licensing Officer
Tel: 01803 218900

[Click on this to see all TENS in your area](#)

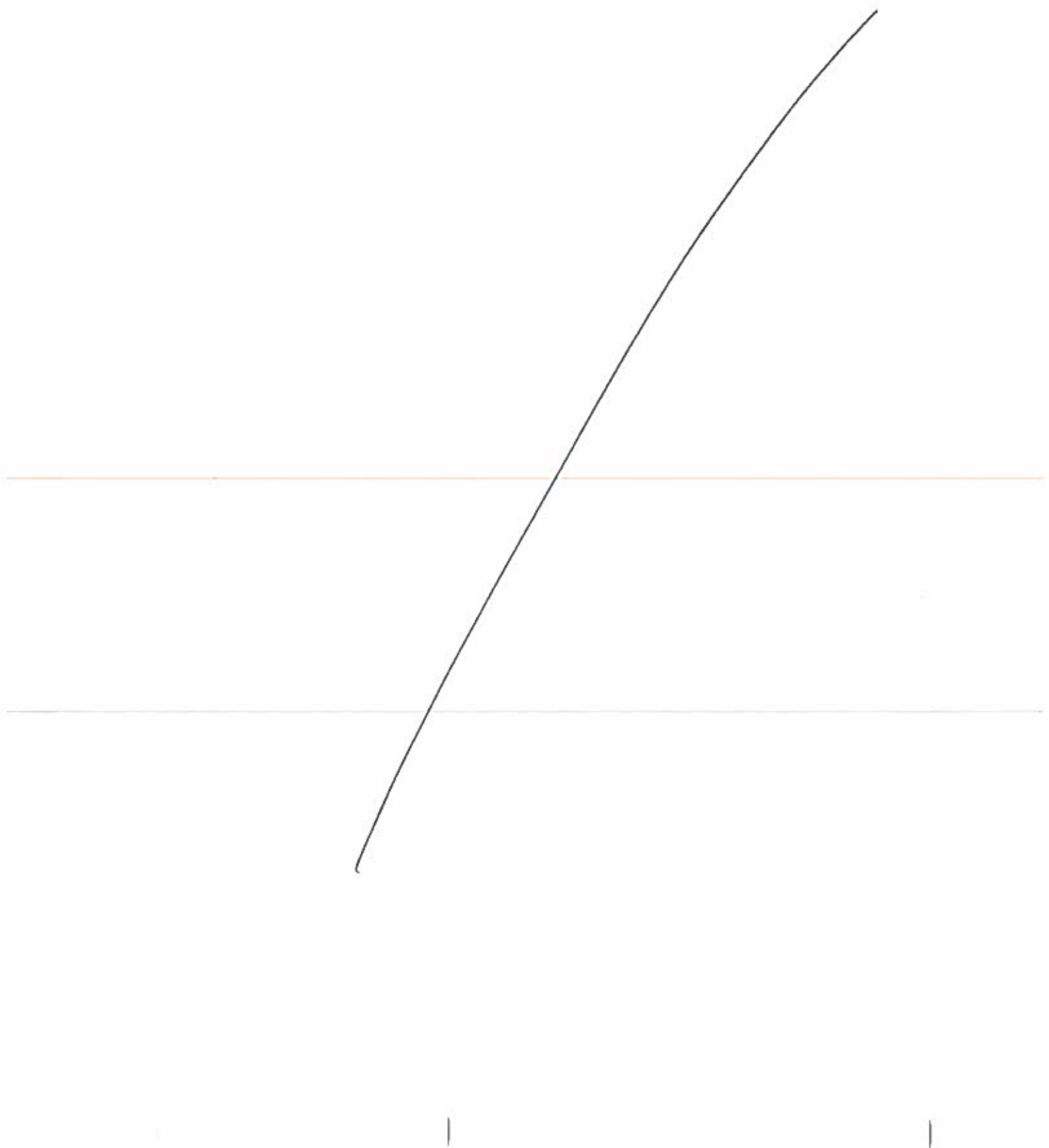
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Alcohol / Licensing Information Form

File No.:		Computer URN:		Minute No.:	
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To be completed for any alcohol related incident or for information on any licensed premises. When attending an incident please use the reverse of this form to record as much detail as operationally possible. This form to be submitted to the Licensing Unit as soon as possible. **Nominal and / or intelligence MUST be submitted via Source and Covert Intelligence System (CIS).**

Licensing objective:

- The prevention of crime and disorder;
- Public safety;
- The prevention of public nuisance; and
- The protection of children from harm.

Report type: <input type="checkbox"/> Visit <input checked="" type="checkbox"/> Incident <input type="checkbox"/> Other		Date: 13/09/14 Time: 2251	
OIS Ref.:		Crime No.: CR/106368/14	
Name of premises (where applicable):			
Address: WHITE HART INN, TORQUAY			
Brief summary / action taken:			
Designated Premises Supervisor (DPS) on the premises? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			
Name of DPS (or person in charge if no DPS): XXXXXXXXXX			
<input checked="" type="checkbox"/> Helpful <input type="checkbox"/> Unhelpful <input type="checkbox"/> Obstructive <input type="checkbox"/> Other:			
CALLED TO AN INCIDENT OF ASSAULT IN THE PUB, OFFENDER GIVEN A SEC 27 DIRECTION TO LEAVE			
Submitted by: Name: MURPHY		Force No.: 3993	
Signed: S MURPHY		Date: 15/09/14	Time: 1006
Officers present at inspection:			

Licensed Premises Visit Checklist

Any information from these checks to be included in 'Brief summary' overleaf.

Administration:

1. Premises Licence (summary displayed)? ☐ Yes ☐ No
(It should be displayed in the public area)
2. Premises Licence (complete) produced to officers? ☒ Yes ☐ No
(A constable can request to see full licence)

Crime and Disorder:

1. Any violence inside / outside premises? ☒ Yes ☐ No
2. Any public order inside / outside premises? ☒ Yes ☐ No
3. Any evidence of drugs found inside / outside premises? ☐ Yes ☒ No
4. Any drinks promotions in operation at time of visit? ☐ Yes ☒ No
5. Any evidence of excessive drunkenness? ☒ Yes ☐ No

Public Safety:

1. CCTV on premises? ☐ Yes ☐ No
Incident captured? ☐ Yes ☐ No
Image quality? ☐ Good ☐ Poor ☐ Other:
Working at time of visit? ☐ Yes ☐ No
Staff able to download? ☐ Yes ☐ No
2. Door staff on duty? ☐ Yes ☒ No If Yes, number:
SIA licensed? ☐ Yes ☐ No
Licence displayed? ☐ Yes ☐ No
3. Do the premises look overcrowded? ☒ Yes ☐ No
4. Method of checking the customer numbers:
5. Radio system in use? ☐ Yes ☐ No
6. Tables / glasses kept tidy? ☐ Yes ☐ No
7. Any smoking inside premises? ☐ Yes ☐ No

Public Nuisance:

1. Any noise or nuisance outside of premises? ☒ Yes ☐ No
2. Any smokers standing outside of premises? ☒ Yes ☐ No
3. Any excessive litter / debris outside of premises? ☐ Yes ☒ No

Protection of Children:

1. Any underage offences detected on the premises? ☐ Yes ☐ No
2. What proof of age policy is operated in the premises?
3. How is this publicised?
4. Do staff appear trained in proof of age? ☐ Yes ☐ No

Any other information:

File No.:		Computer URN:		Minute No.:	
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To be completed for any incident or for information on any licensed premises. This form to be submitted to the Licensing Unit as soon as possible. Nominal and / or intelligence **MUST** be submitted via Source and Covert Intelligence System (CIS).

- Licensing objective:**
- The prevention of crime and disorder;
 - Public safety;
 - The prevention of public nuisance; and
 - The protection of children from harm.

Name of premises: The White Hart public house

Address: temperance street, torquay

Report type: ☐ Visit ☒ Incident ☐ Other

OIS Ref.: 943 08/11/2014

Crime No.:

Brief summary / action taken (if not recorded elsewhere):

police called by ambulance to male who had hit the back of his head. the initial report was that the male had been attacked and that the offender was still on scene. the correct version was that two friends had been out drinking heavily and went outside the pub to get some air and possibly move to another pub. when outside the pub they were playing about and one of them fell backwards hitting his head on the ground.

Submitted by: Name: DERBYSHIRE

Force No.: 11824

Signed: G. DERBYSHIRE

Date: 09/11/2014

Time: 04:12

Action taken by Licensing Unit:

Licensing officer:

Forwarded to Daily Tasking:

Licensed Premises Visit Checklist

Any information from these checks to be included in 'Brief summary' overleaf.

Officers present at inspection:

Administration:

1. Designated Premises Supervisor (DPS) on the premises? ☐ Yes ☐ No
Name of DPS (or person in charge if no DPS):
☐ Helpful ☐ Unhelpful ☐ Obstructive ☐ Other:
2. Premises Licence (summary displayed)? ☐ Yes ☐ No
(It should be displayed in the public area)
3. Premises Licence (complete) produced to officers? ☐ Yes ☐ No
(A constable can request to see full licence)

Crime and Disorder:

1. Any violence inside / outside premises? ☐ Yes ☐ No
2. Any public order inside / outside premises? ☐ Yes ☐ No
3. Any evidence of drugs found inside / outside premises? ☐ Yes ☐ No
4. Any drinks promotions in operation at time of visit? ☐ Yes ☐ No
5. Any evidence of excessive drunkenness? ☐ Yes ☐ No

Public Safety:

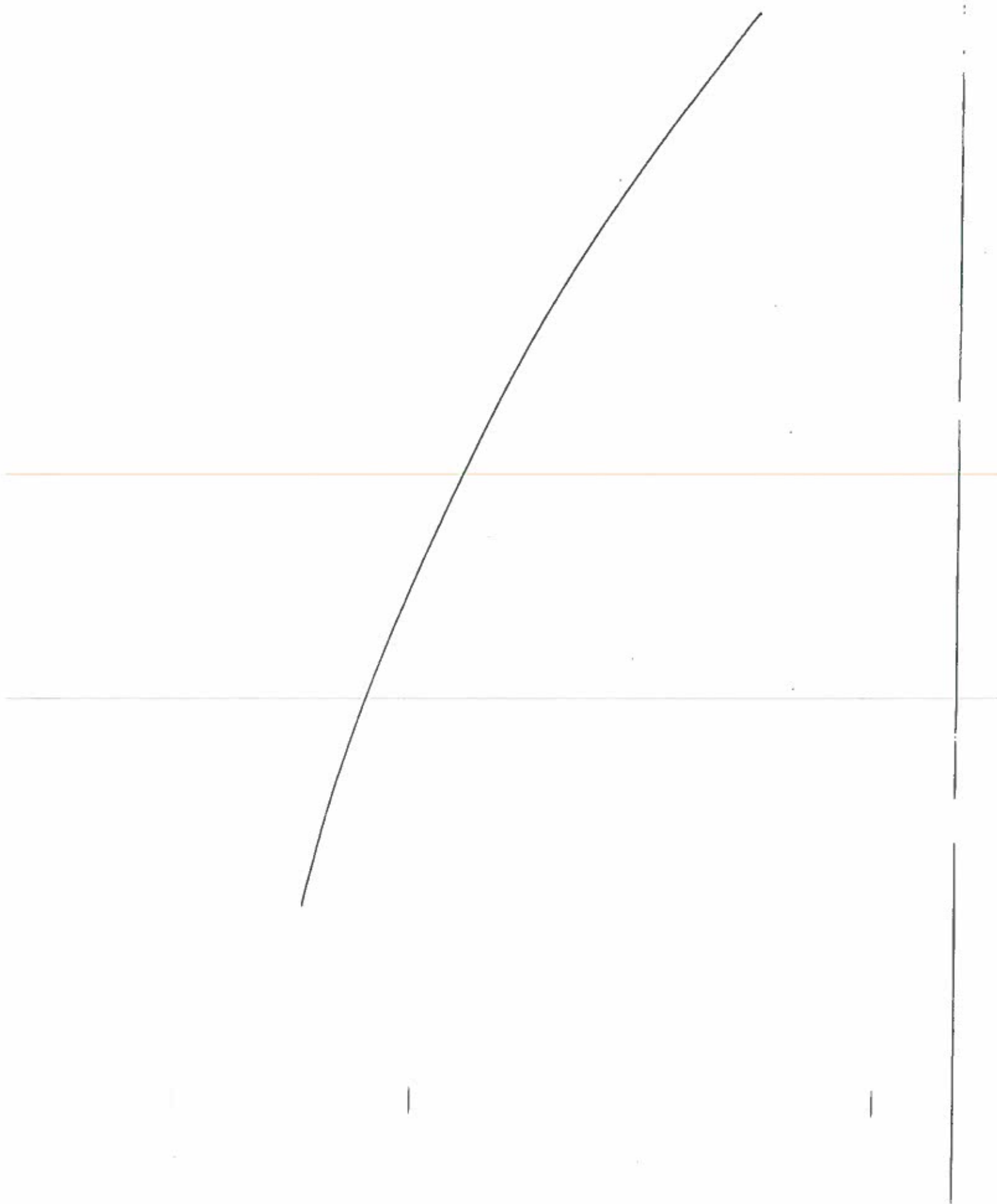
1. CCTV on premises? ☐ Yes ☐ No
Incident captured? ☐ Yes ☐ No
Image quality? ☐ Good ☐ Poor ☐ Other:
Working at time of visit? ☐ Yes ☐ No
Staff able to download? ☐ Yes ☐ No
2. Door staff on duty? ☐ Yes ☐ No If Yes, number:
SIA licensed? ☐ Yes ☐ No
Licence displayed? ☐ Yes ☐ No
3. Do the premises look overcrowded? ☐ Yes ☐ No
4. Method of checking the customer numbers:
5. Radio system in use? ☐ Yes ☐ No
6. Tables / glasses kept tidy? ☐ Yes ☐ No
7. Any smoking inside premises? ☐ Yes ☐ No

Public Nuisance:

1. Any noise or nuisance outside of premises? ☐ Yes ☐ No
2. Any smokers standing outside of premises? ☐ Yes ☐ No
3. Any excessive litter / debris outside of premises? ☐ Yes ☐ No

Protection of Children:

1. Any underage offences detected on the premises? ☐ Yes ☐ No
2. What proof of age policy is operated in the premises?
3. How is this publicised?
4. Do staff appear trained in proof of age? ☐ Yes ☐ No



B. Administration:

B1 Premises licence summary displayed? (It should be displayed in the public area) *Not seen* ☐ Yes ☐ No

B2 Premises licence (complete) provided to officers? (A constable can request to see full licence) ☒ Yes ☐ No

B3 Any comments about the conduct of DPS / duty manager?

Cooperating

*WAS DRINKING & SMOKING IN JUST SHOWS WHEN ARRIVED.
ASKED HIM TO PUT TOP ON + NOT DRINK OR SMOKE DURING VISIT*

B4 Any breach of licence conditions?

None seen

C. Capacity:

C1 Number of customers at present time? *6 when arrived. 10 when left*

C2 Actual capacity: ~~50~~ - *allowed 50.*

C3 How was this calculated (e.g. clickers / tickets)? *Sight*

C4 Do the customers pay a fee to enter? ☐ Yes ☒ No

C5 If Yes, how much?

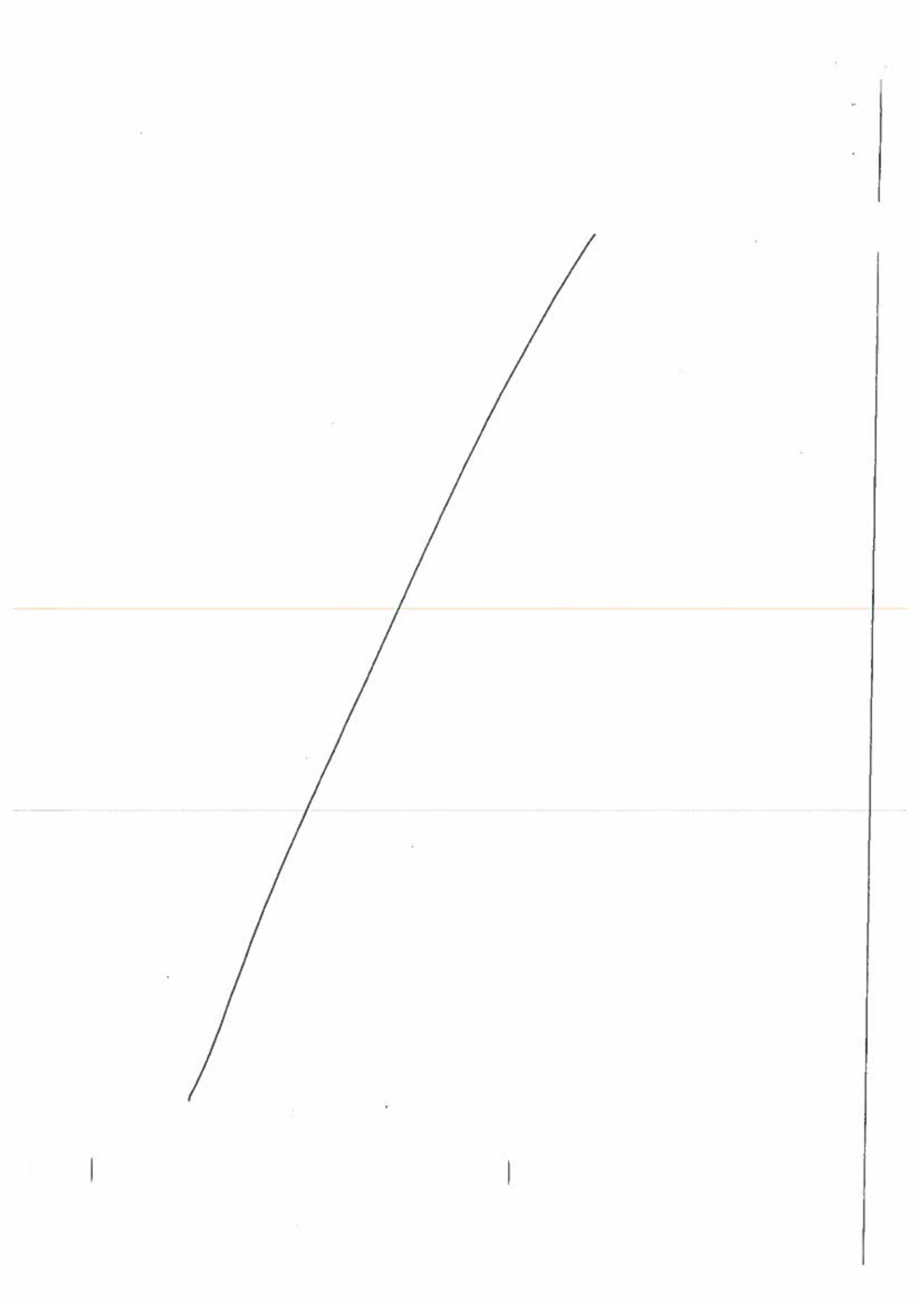
C6 How is access between floors or different areas controlled? *N/A.*

C7 Any other comments:

MCB
D. Door Supervisors: N/A

D1 Number of door supervisors:

Name	Badge No.	Badge Worn?	Comments
		<input type="checkbox"/> Yes <input type="checkbox"/> No	
		<input type="checkbox"/> Yes <input type="checkbox"/> No	
		<input type="checkbox"/> Yes <input type="checkbox"/> No	
		<input type="checkbox"/> Yes <input type="checkbox"/> No	
		<input type="checkbox"/> Yes <input type="checkbox"/> No	
		<input type="checkbox"/> Yes <input type="checkbox"/> No	
		<input type="checkbox"/> Yes <input type="checkbox"/> No	
		<input type="checkbox"/> Yes <input type="checkbox"/> No	
		<input type="checkbox"/> Yes <input type="checkbox"/> No	
		<input type="checkbox"/> Yes <input type="checkbox"/> No	



D. Door Supervisors – Continued

D2 SIA Licensed? ☐ Yes ☐ No

D3 Licence displayed (badge)? ☐ Yes ☐ No

D4 Name of head doorman:

D5 Name of door company:

D6 Signing in and / or incident book checked? ☐ Yes ☐ No

Comments:

D7 Is there a search (on entry) policy? ☐ Yes ☐ No

Give details:

D8 What happens to any weapons that may be seized during searches?

D9 What happens to any drugs that may be seized during searches?

D10 Are details of any items seized recorded in the incident book or a register? ☐ Yes ☐ No

E. CCTV:

E1 Does the premises have a CCTV system? ☐ Yes ☒ No

E2 Was the CCTV working at time of visit? ☐ Yes ☐ No

E3 Was any relevant incident captured? ☐ Yes ☐ No

E4 Are entrances / exits covered by CCTV? ☐ Yes ☐ No

WILL INSTALL

NIA.

IT

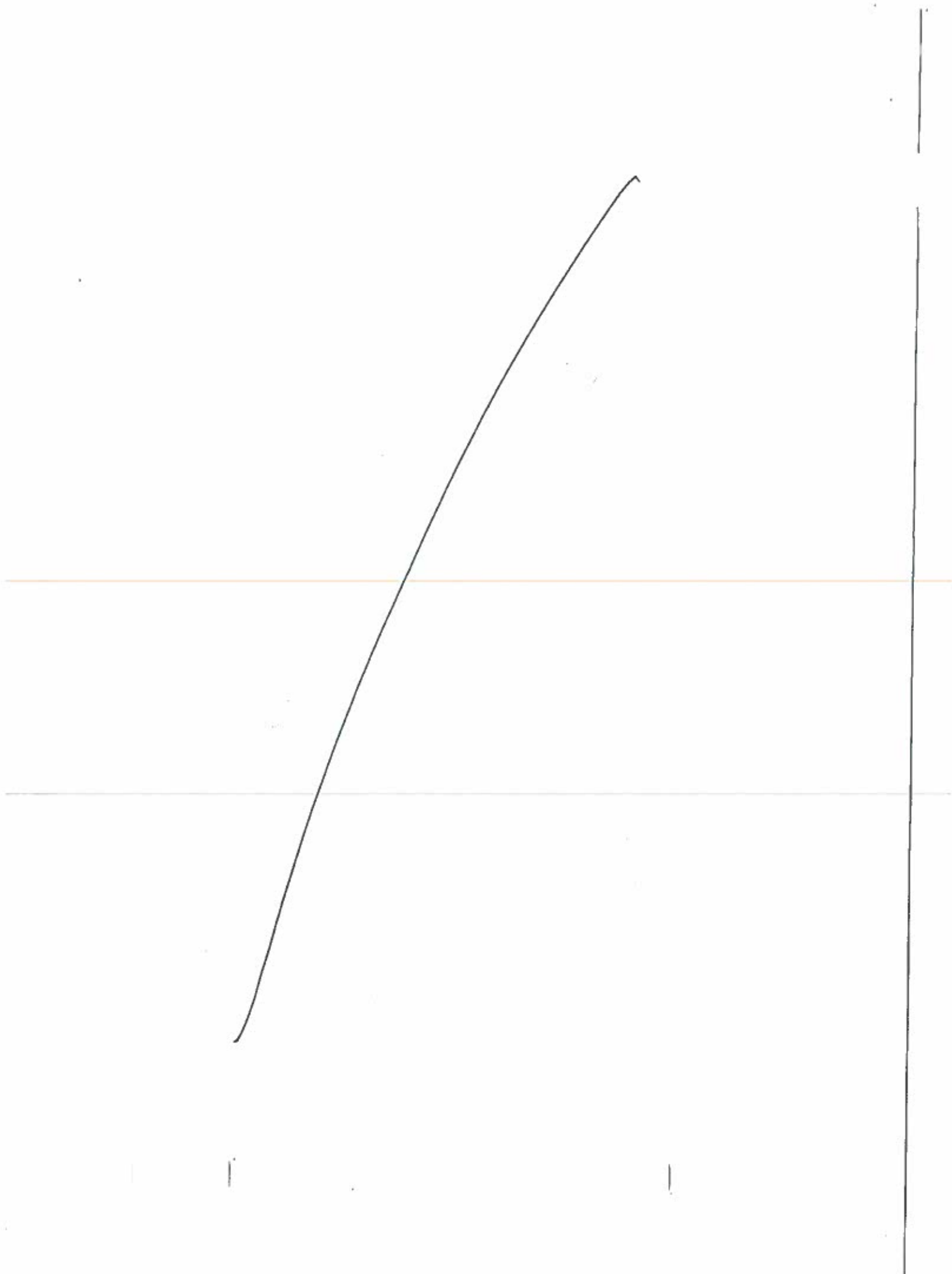
SOON

RELIES

RELIES ON COUNCIL

CCTV DOES NOT APPEAR TO BE A LICENCE CONDITION

CCTV outside



E. CCTV - Continued:

- E5 Does it have an audio recording facility? ☐ Yes ☒ No
- E6 Are staff able to download? ☐ Yes ☐ No N/A.
- E7 Image quality: ☐ Good ☐ Poor ☐ Other (too far away / out of focus):
- E8 Any comments:

F. Staff:

- F1 How many bar staff working? ~~3~~ + Miss Gaffney,
- F2 How many glass collectors? None. NOT WORKING TONIGHT
- F3 Any comments:

G. Drunkenness:

- G1 Any evidence of excess drunkenness? ☐ Yes ☒ No
- G2 Any drinks promotions in operation at time of visit (record details)? ☒ Yes ☐ No
- G3 Does premises have promotions staff handing out leaflets / flyers? ☐ Yes ☒ No
- G4 Any comments:

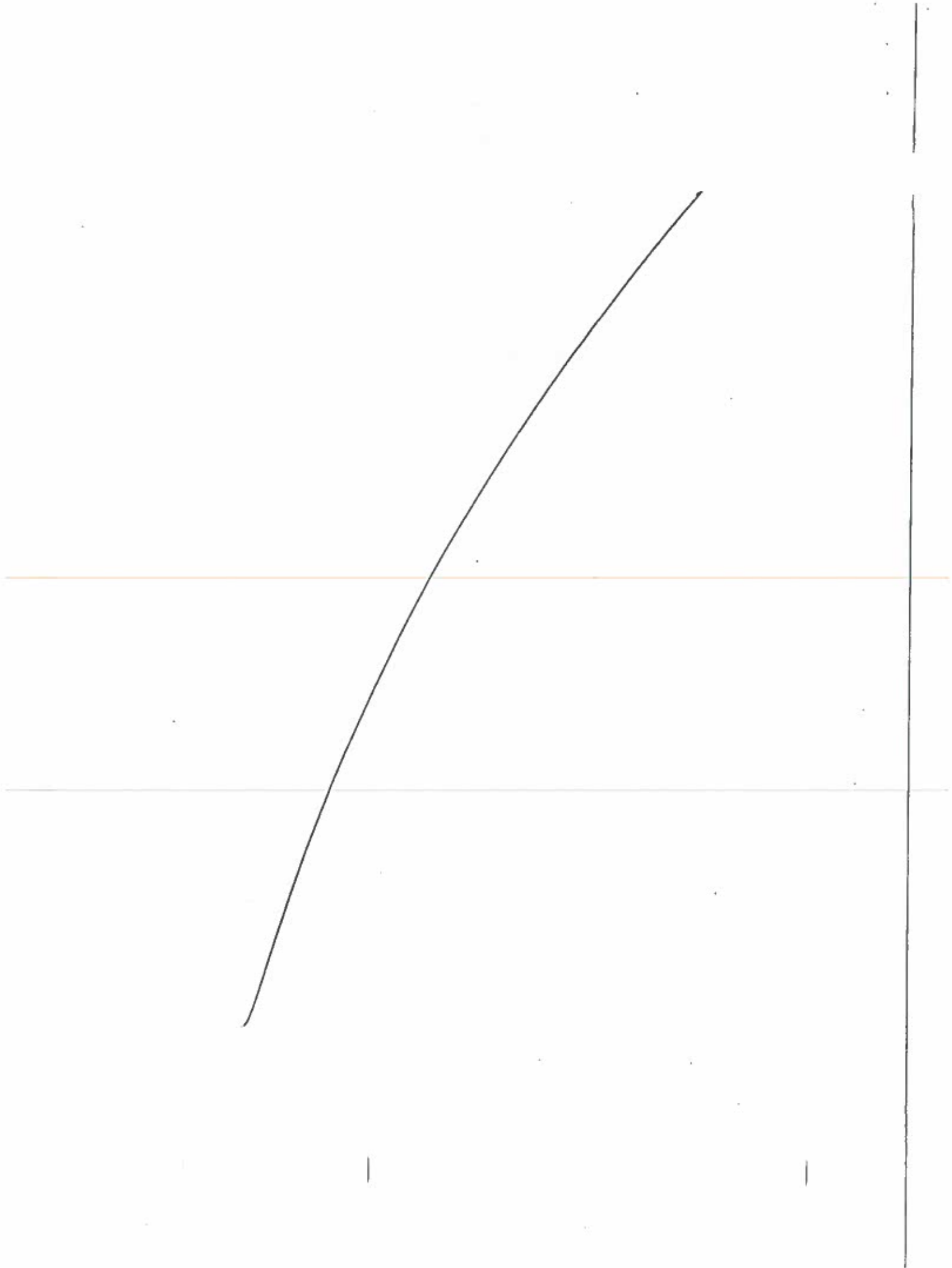
1) Jager 3 x £5 - this was advised by ~~the~~ ~~bar~~

2) Free shot ^{spirit} with each song on Karaoke - not advised during visit.
observed on sign behind bar.

H. Crime and Disorder:

- H1 Any violence inside / outside premises? ☐ Yes ☒ No
- H2 Any public order inside / outside premises? ☐ Yes ☒ No
- H3 Any drugs found inside / outside premises? ☐ Yes ☒ No
- H4 Any anti-drug or drug awareness posters displayed? ☒ Yes ☐ No
- H5 Do the premises have a drugs safe or drugs amnesty box? ☐ Yes ☒ No
- H6 Any comments:

Incidents outside but not related to pub.
A couple had a fight near Hop & Grapes but had left
here. DC involved & took statement



J. Crime and Disorder:

J1 Nite net radio or similar radio communications used? ☐ Yes ☒ No

J2 Who was in possession of the radios?

J3 Are tables cleared of empty glasses? ☒ Yes ☐ No

J4 Is dance floor clear of glasses / bottles? ☐ Yes ☐ No ☒ Not applicable

J5 Are polycarbonates or safety glasses used on premises? ☐ Yes ☒ No

J6 Any comments:

They & Grapes link in by mobile phone - if kick people out they advise each other.

K. Public Nuisance:

K1 Any disorder outside of premises? ☐ Yes ☒ No

K2 Any noise or nuisance outside of premises? ☐ Yes ☒ No

K3 Any excessive litter / debris outside of premises? ☐ Yes ☒ No

K4 Any comments:

Strong on no one drinking outside

L. Protection of Children from Harm:

L1 Any person underage detected on the premises? ☐ Yes ☒ No

L2 What proof of age policy operates on the premises?

L3 Are signs displayed asking for proof of age? ☒ Yes ☐ No

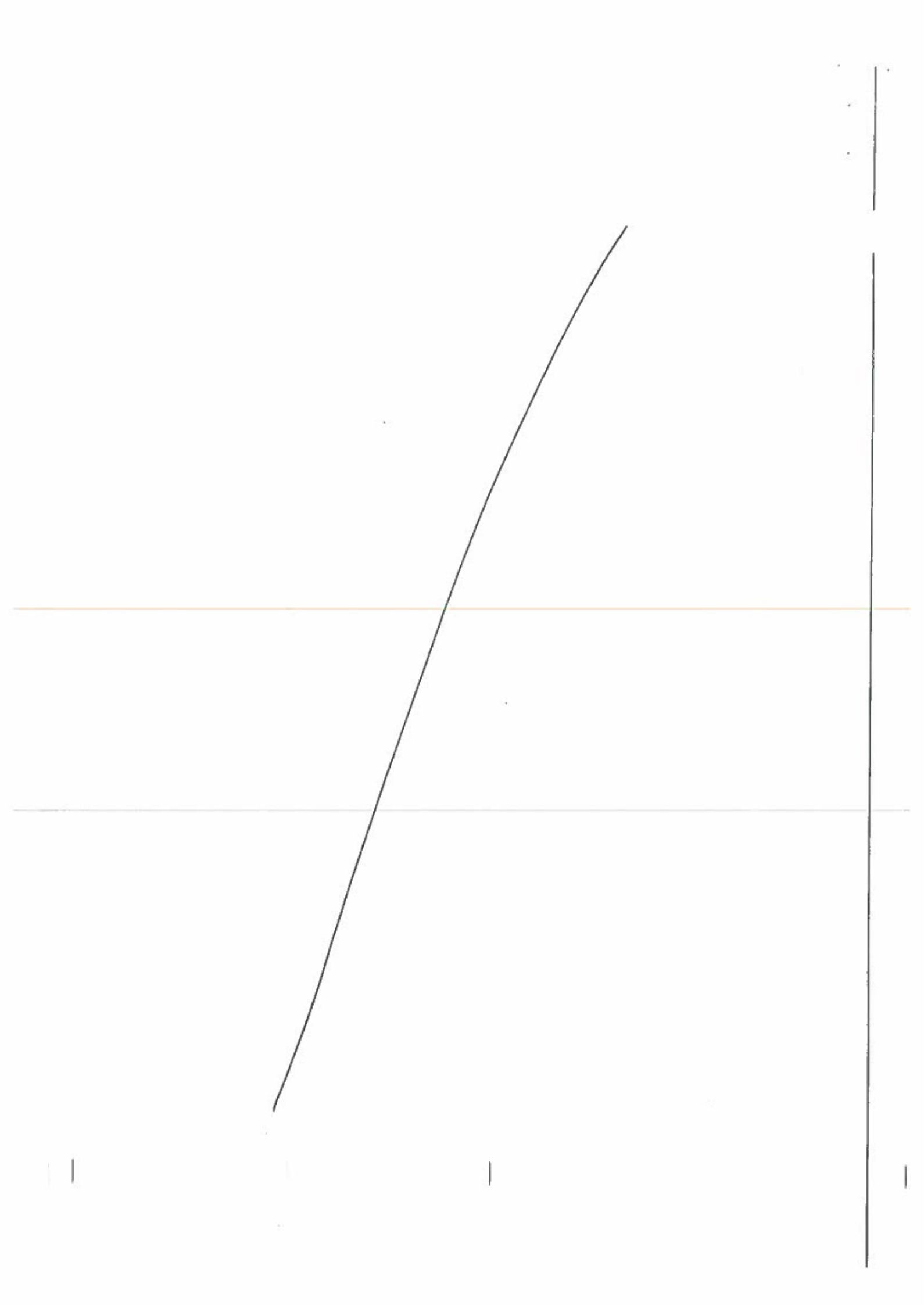
L4 If displayed, how is policy enforced?

challenge 21 + bar staff aware of proof of age documentation required

L5 Do staff appear trained in proof of identity policy? ☒ Yes ☐ No

L6 Any comments:

Patrol walk @ a school + check ages.



M. Smoking:

M1 Was there anyone smoking inside the premises? ☐ Yes ☒ No

M2 Are 'No Smoking' signs displayed? ☒ Yes ☐ No

M3 Where do customers go to smoke? outside front door

M4 Do these customers cause any obstruction, disorder or problems? ☒ Yes ☐ No

M5 Any comments:

3 males smoking blocking door - advised will improve this - Mr Smallman assured me he would stop them in future

N. General Safety:

N1 Do staff wear uniform or wear ID badges? Management: ☐ Yes ☒ No
Bar staff: ☐ Yes ☒ No

Give details:

N2 Describe clientele in general (age, crowded, atmosphere, drunkenness):

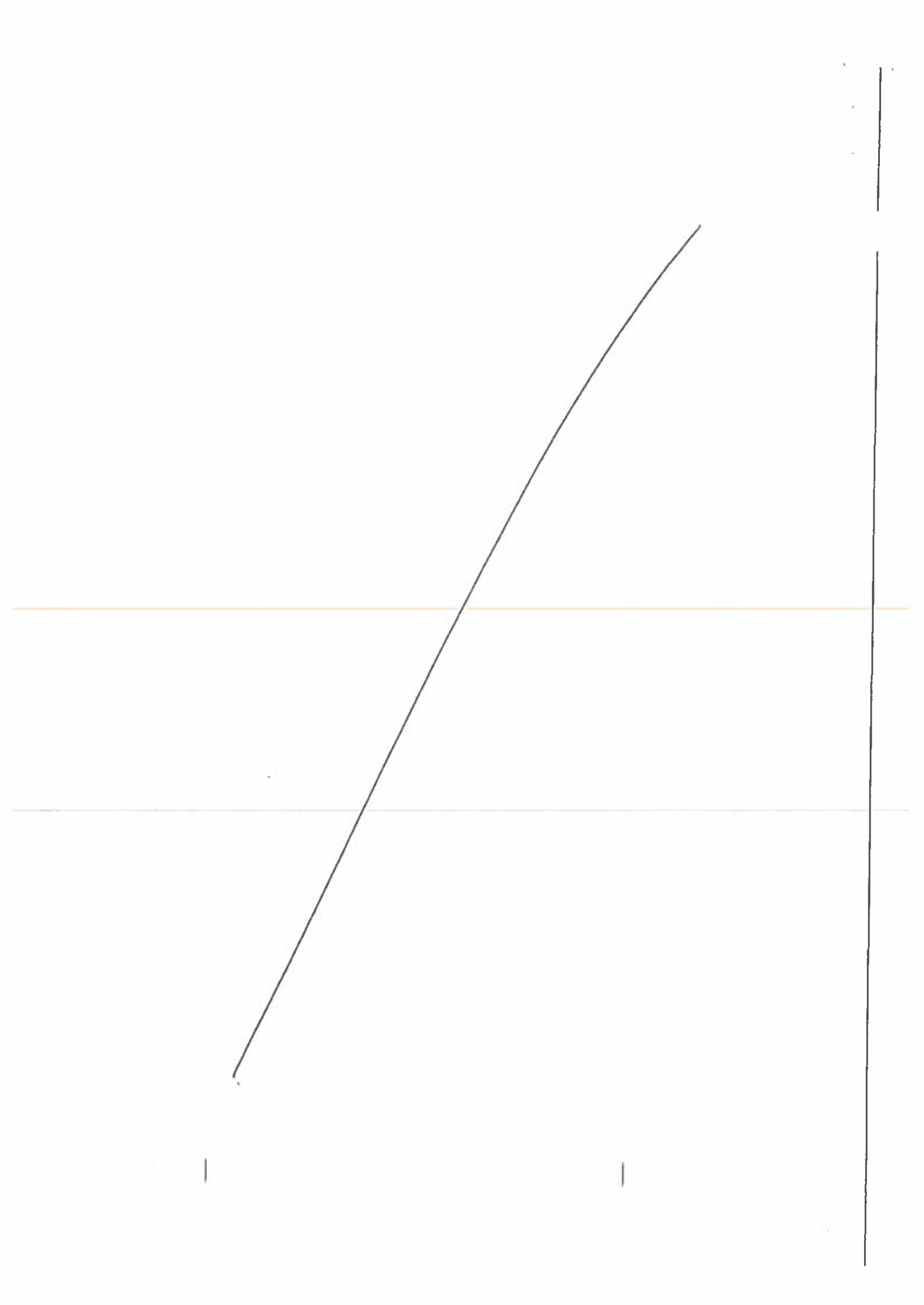
aged - all about 40+ males in pub when we entered
Some perceived in drink but not excessive

N3 Does premises have secure bottle bins inside of premises? ☒ Yes ☐ No

Give details:

N4 Does premises have secure bottle bins outside of premises? ☐ Yes ☒ No

Give details:



N. General Safety – Continued:

N5 Is one member of staff present trained in first aid?

Give details: ~~was but unsure~~ of current.

Cindy maybe – checked + not

N6 What first aid facilities does the premises have?

Give details: Unaware of first aid kit.
will ensure one is put behind bar.

N7 Any crime prevention posters displayed?

Give details: Yes.

N8 Does the premises have any of the following:

Roving security? ☐ Yes ☒ No

Crime prevention beer mats? ☒ Yes ☐ No

Customer lockers? ☐ Yes ☒ No

Staff lockers? ☐ Yes ☒ No

☐ Other (please specify):

O. Facilities:

O1 Is there any provision for food or is a menu available? ☐ Yes ☒ No

O2 Where is the kitchen situated?

O3 Is there a designated eating area? ☐ Yes ☒ No

O4 Was anyone seen eating? ☐ Yes ☒ No

O5 Were fire exits checked? ☐ Yes ☒ No

O6 Is there a cloakroom? ☐ Yes ☒ No

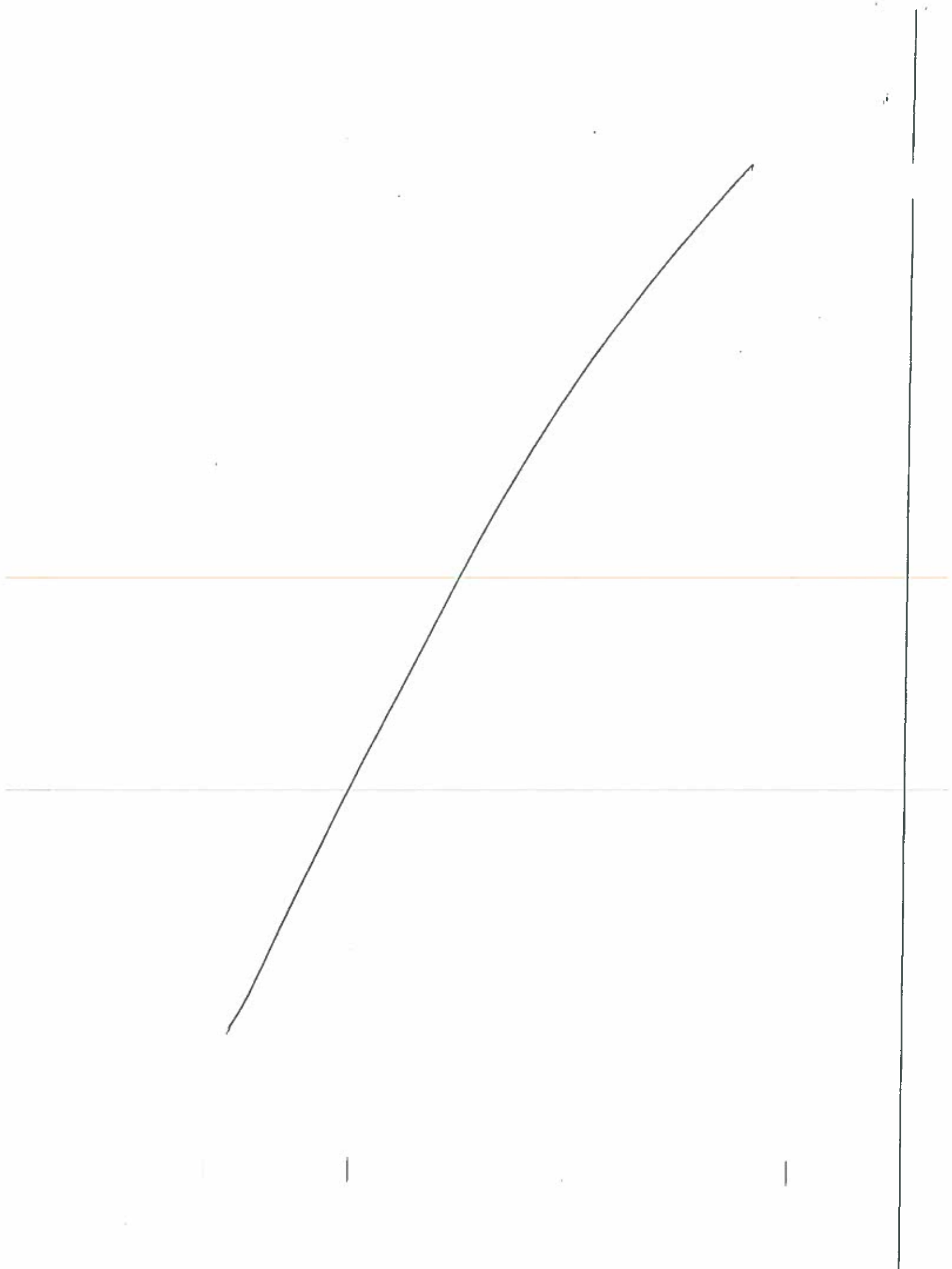
O7 Toilets: ☐ Male Checked? ☐ Yes ☐ No

☐ Female Checked? ☐ Yes ☐ No

☐ Unisex Checked? ☐ Yes ☒ No

O8 Toilet attendant? ☐ Yes ☒ No

O9 Any comments:



P. General:

P1 Any other comments (evidenced):

Both licence holders present

~~XXXXXX~~ just finished work as builder
and drinking beer upstairs

Cindy Gaffney works in school + P/licence holder
on site when arrived

~~XXXXXX~~ P/licence

Wandsworth Council licence seen - issued 27/12/06. ^{address updated recently.}

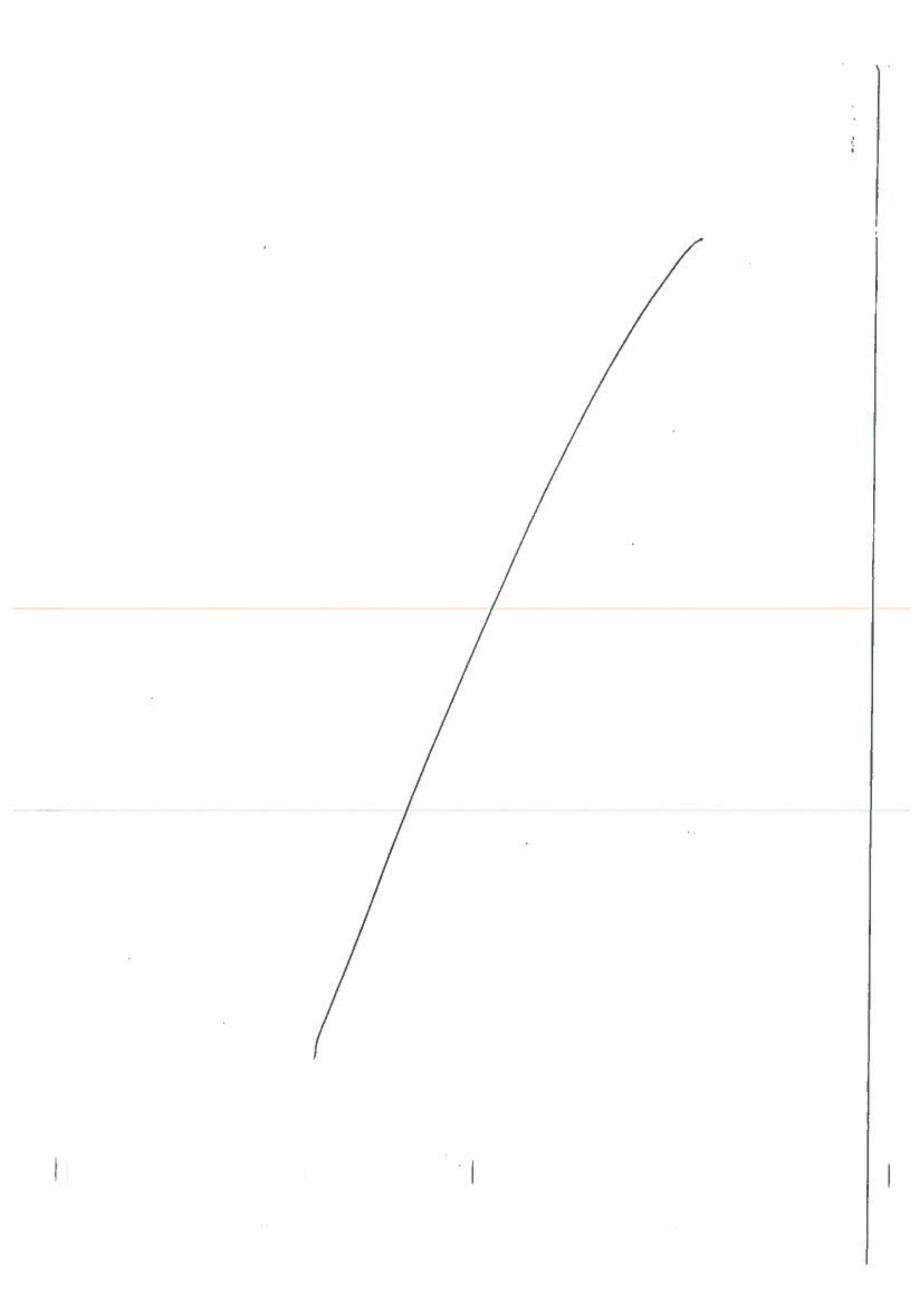
Premises licence 762 seen in full on request.

Cindy Gaffney advised her change of address

details advised ^{to} ~~Torbay~~ Council - awaiting re-issue of
personal licence.

Signature of DPS / Licensee / Responsible Person: 

Signature of officer completing form: 





Alcohol / Licensing Information Form

File No.:		Computer URN:		Minute No.:	
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To be completed for any alcohol related incident or for information on any licensed premises. When attending an incident please use the reverse of this form to record as much detail as operationally possible. This form to be submitted to the Licensing Unit as soon as possible. **Nominal and / or intelligence MUST be submitted via Source and Covert Intelligence System (CIS).**

- Licensing objective:**
- The prevention of crime and disorder;
 - Public safety;
 - The prevention of public nuisance; and
 - The protection of children from harm.

Report type: ☐ Visit ☒ Incident ☐ Other Date: 22/12/15 Time: 1526

OIS Ref.: 471 22/12/2015

Crime No.:

Name of premises (where applicable): THE WHITE HEART

Address: TEMPERENCE STREET TORQUAY

Brief summary / action taken:

Designated Premises Supervisor (DPS) on the premises? ☐ Yes ☒ No

Name of DPS (or person in charge if no DPS): ~~REDACTED~~

☒ Helpful ☐ Unhelpful ☐ Obstructive Other:

POLICE WERE CALLED TO A REPORT OF 4-5 PERSONS FIGHTING INSIDE THE PUB. THE CALL WAS MADE BY THE BARMAN ~~REDACTED~~. ON POLICE ARRIVAL A MALE ~~REDACTED~~ WAS LYING ON THE GROUND OUTSIDE THE PUB HAVING SOME SORT OF SEIZURE. A SECOND MALE WITH FACIAL INJURIES CAME OUT OF THE PUB AND WAS VERBALLY ABUSIVE AND AGGRESSIVE TO OFFICERS AND SO WAS ARRESTED (SO FAR REFUSING DETAILS). OFFICERS DESCRIBE PEOPLE FALLING OUT OF THE PUB DOOR AND REPORT THAT EVERYONE INSIDE IS VERY DRUNK.

ON MY ARRIVAL I WENT INTO THE PUB AND ONLY 7-8 PATRONS REMAINED INSIDE. THE ONLY MEMBER OF STAFF PRESENT WAS THE BARMAN ~~REDACTED~~ WHO HAD CALLED THE POLICE. I ASKED HIM WHERE THE DPS WAS AND HE TOLD ME CTD.....

Submitted by: Name: HAWORTH

Force No.: 1463

Signed: PC 1463 HAWORTH

Date: 22/12/15

Time: 1655

Officers present at inspection:

1463 3993 658 5378

Licensed Premises Visit Checklist

Any information from these checks to be included in 'Brief summary' overleaf.

Administration:

1. Premises Licence (summary displayed)? ☒ Yes ☐ No
(It should be displayed in the public area)
2. Premises Licence (complete) produced to officers? ☐ Yes ☒ No
(A constable can request to see full licence)

Crime and Disorder:

1. Any violence inside / outside premises? ☒ Yes ☐ No
2. Any public order inside / outside premises? ☒ Yes ☐ No
3. Any evidence of drugs found inside / outside premises? ☐ Yes ☒ No
4. Any drinks promotions in operation at time of visit? ☐ Yes ☒ No
5. Any evidence of excessive drunkenness? ☒ Yes ☐ No

Public Safety:

1. CCTV on premises? ☐ Yes ☒ No
Incident captured? ☐ Yes ☒ No
Image quality? ☐ Good ☐ Poor ☐ Other:
Working at time of visit? ☐ Yes ☒ No
Staff able to download? ☐ Yes ☒ No
2. Door staff on duty? ☐ Yes ☒ No If Yes, number:
SIA licensed? ☐ Yes ☐ No
Licence displayed? ☐ Yes ☒ No
3. Do the premises look overcrowded? ☐ Yes ☒ No
4. Method of checking the customer numbers: NONE
5. Radio system in use? ☐ Yes ☒ No
6. Tables / glasses kept tidy? ☒ Yes ☐ No
7. Any smoking inside premises? ☐ Yes ☒ No

Public Nuisance:

1. Any noise or nuisance outside of premises? ☒ Yes ☐ No
2. Any smokers standing outside of premises? ☐ Yes ☒ No
3. Any excessive litter / debris outside of premises? ☐ Yes ☒ No

Protection of Children:

1. Any underage offences detected on the premises? ☐ Yes ☒ No
2. What proof of age policy is operated in the premises? CHALLENGE 21
3. How is this publicised? POSTERS
4. Do staff appear trained in proof of age? ☒ Yes ☐ No

Any other information:

CTD.... "HE'S GONE TO TAKE HIS SON SOMEWHERE" 5 MINUTES LATER ~~XXXXXXXXXX~~
~~XXXXXXXXXX~~ ARRIVED AT THE PUB AND IDENTIFIED HIMSELF AS DPS. I ASKED HIM TO PRODUCE THE PREMISES LICENCE BUT HE COULD NOT. HE TOLD ME THAT IT WAS LOCKED IN THE LANDLORD'S QUARTERS AND THAT HE WAS AWAY FOR CHRISTMAS. I ASKED IF HE HAD A PERSONAL LICENCE AND HE TOLD ME THAT HE DID, FROM BOW STREET COUNCIL. I ASKED HIM TO PRODUCE IT BUT HE COULD NOT. HE TOLD ME THAT HE WAS NAMED AS DPS ON THE PREMISES LICENCE. I CHECKED AND FOUND THAT HE WAS NOT AND THE DPS WAS ~~XXXXXXXXXX~~. I ASKED ~~XXXXXXXXXX~~ AGAIN IF HE HAD A PERSONAL LICENCE AND HE ADMITTED THAT HE DID NOT. I ASKED HIM WHO HAD ASKED HIM TO RUN THE PUB IE WHO WAS AUTHORISING THE SALE OF ALCOHOL - HE REPLIED "CINDY" I INFORMED HIM THAT THE DPS WAS NOT NAMED CINDY AND NOR WAS THE OWNER. I SUGGESTED TO HIM THAT HE OUGHT TO CLOSE THE PUB AS IT APPEARED TO ME THAT NOBODY WAS ABLE TO ACT IN PLACE OF THE DPS - ~~XXXXXXXXXX~~ THEN CLOSED THE PUB.

SMART Julie 50403

From: SMART Julie 50403
Sent: 23 December 2015 13:45
To: mandy.guy@torbay.gcsx.gov.uk
Subject: WHITE HART INN, TEMPERANCE STREET, TORQUAY

Mandy

There was an incident at the above premises at 1526 hrs on Tuesday 22 December 2015 whereby a male and female within the premises started arguing and the female drew other customers into the argument who then started having a go at the male. Two customers were asked to leave and became aggressive and one male went outside and had an epileptic fit (apparently he has a history of this). The barman [REDACTED] contacted police who arrived to find one male having a fit outside and several other customers came out and were verbally abusive and aggressive to officers. One of these males was arrested. Officers describe people falling out of the premises and report that everyone inside was drunk.

When police entered there were 7-8 people inside, together with the barman. There was some confusion as to who was DPS, and I believe officers rang your department to establish who this is. One member of staff at the premises told the police that it was him and that he had Personal Licence, which he couldn't produce, and neither could he produce the Premises Licence.

About an hour after this incident, there was an incident at Ryan's Bar where a male was refused service as he was considered too drunk. This male started lashing out at customers and was restrained on the floor by [REDACTED] and an off duty door steward. It transpired that this male was a customer at the White Hart who left on police arrival and immediately went to Ryans Bar.

I was contacted at home and gave advice to the officer who rang me to seek voluntary closure if they were concerned that there was going to be imminent disorder, before considering Section 76 of the Anti-Social Behaviour, Crime and Policing Act 2014, but to ring me back if there were any further problems. I didn't hear back from the police, but I did receive a telephone call from Mr Edwin Pope of Admiral Taverns, the Premises Licence Holders, who advised me that the premises had closed at the request of the police. Mr Pope advised me that the DPS, [REDACTED], was on holiday in Mexico and due back on 29/12/15. I advised Mr Pope that I intended to visit the premises at 11.00 am this morning to meet with staff, and Mr Pope arranged this with the staff.

I rang you this morning to see if you wanted to come, but unfortunately you were not working so I discussed with Caz but she had a lot on and your department was short staffed.

Myself and Sgt Mike Norsworthy attended the premises at 11.15 am and met with Mr [REDACTED] and Mr [REDACTED]. They gave their account of the incident and it corroborated with what I had been advised and the detail contained with the L10. I asked what training they had been given and they said cashing up, fire safety, and who they could sell alcohol to. They both confirmed that they have received no recognised training on the Licensing Act, although Mr [REDACTED] said that he had been a licensee under the old Licensing Act.

Due to my concerns that Mr [REDACTED] is always on holiday when I visit, I asked how often he is at the premises and they stated unless he is abroad, which he does a couple of times a year, he is nearly always there.

We discussed the importance of monitoring levels of drunkenness, the importance of contacting police at the onset of any issues (which it appears they had done on this occasion) and the need to produce the Premises Licence when requested by the police.

We also discussed the fact that the premises has a TEN for Christmas Eve until 2.00 am on Christmas Day and I pointed out that if there is excessive drunkenness and an incident at 1530 on a Tuesday afternoon, they need to be

very careful on this night. Mr [REDACTED] told us that they have now decided they will only stay open until midnight or 12.30 am on Christmas Day.

It has since been established that both members of staff have signed a document which states they are entitled to sell authority on behalf of the DPS, but neither actually has a Personal Licence. This morning the staff were able to produce the Premises Licence, having found it located under the till drawer.

Myself and Sgt Norsworthy came away from the premises satisfied with the discussions we had and we consider that staff had dealt with this situation as best they could, but the aggravating factor is drunkenness which needs improvement.

I have submitted a Briefing Item and the premises will be monitored over the Christmas and New Year period.

I shall be arranging a meeting with the DPS, [REDACTED], when I return to work after the New Year and will invite you to attend that.

Regards

Julie Smart
Police Licensing Officer
01803 218900
07921 933974

Please note that I do not work on Fridays.

File No.:		Computer URN:		Minute No.:	
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To be completed for any incident or for information on any licensed premises. This form to be submitted to the Licensing Unit as soon as possible. Nominal and / or intelligence MUST be submitted via Source and Covert Intelligence System (CIS).

- Licensing objective:
- The prevention of crime and disorder;
 - Public safety;
 - The prevention of public nuisance; and
 - The protection of children from harm.

Name of premises: Hop n Grapes

Address: Lower Union Lane, Torquay

Report type: ☐ Visit ☒ Incident ☐ Other

Date: 29/04/16 Time: 23:00

OIS Ref.: n/a

Crime No.: CR/027632/16

Brief summary / action taken (if not recorded elsewhere):

Call came over the nitenet requesting immediate assistance at the Hop N Grapes on Lower Union Lane, Torquay as they had two males at the premises who had become aggressive and had to be restrained on the floor in the street by door staff.

Officers attended door staff had two males detained on the floor both males were verbally aggressive one male known to officers as ~~██████████~~ was aggressive and spat at officers and was arrested for drunk and disorderly the other male known as ~~██████████~~ was verbally aggressive but calmed down and received a section 35 from the area.

~~██████~~ advised that they had previously been drinking in the white heart next to McDonalds and had tried to get in the Hop N Grapes when door staff had ejected them using excessive force and one of the door staff allegedly punched him in the back of the head, which is when things kicked off.

Door staff from the Hop N Grapes advised that the two males in question had approached their premises they were refused entry due to their intoxicated state and as they were refused they automatically became aggressive towards staff, there was an altercation which led to the call being made for help and the males being detained by staff.

Both males were clearly intoxicated and should not have been allowed entry to any other premises, they had got in to their intoxicated state whilst drinking in the White Hart and then moved on to the Hop N Grapes.

Submitted by: Name: Daniel Gouldthorpe

Force No.: 11697

Signed: D GOULDTHORPE

Date: 30/04/16

Time: 20:30

Action taken by Licensing Unit:

Licensing officer:

Forwarded to Daily Tasking:

Licensed Premises Visit Checklist

Any information from these checks to be included in 'Brief summary' overleaf.

Officers present at inspection:

Administration:

1. Designated Premises Supervisor (DPS) on the premises? ☐ Yes ☐ No
Name of DPS (or person in charge if no DPS):
☐ Helpful ☐ Unhelpful ☐ Obstructive ☐ Other:
2. Premises Licence (summary displayed)? ☐ Yes ☐ No
(It should be displayed in the public area)
3. Premises Licence (complete) produced to officers? ☐ Yes ☐ No
(A constable can request to see full licence)

Crime and Disorder:

1. Any violence inside / outside premises? ☐ Yes ☐ No
2. Any public order inside / outside premises? ☐ Yes ☐ No
3. Any evidence of drugs found inside / outside premises? ☐ Yes ☐ No
4. Any drinks promotions in operation at time of visit? ☐ Yes ☐ No
5. Any evidence of excessive drunkenness? ☐ Yes ☐ No

Public Safety:

1. CCTV on premises? ☐ Yes ☐ No
Incident captured? ☐ Yes ☐ No
Image quality? ☐ Good ☐ Poor ☐ Other:
Working at time of visit? ☐ Yes ☐ No
Staff able to download? ☐ Yes ☐ No
2. Door staff on duty? ☐ Yes ☐ No If Yes, number:
SIA licensed? ☐ Yes ☐ No
Licence displayed? ☐ Yes ☐ No
3. Do the premises look overcrowded? ☐ Yes ☐ No
4. Method of checking the customer numbers:
5. Radio system in use? ☐ Yes ☐ No
6. Tables / glasses kept tidy? ☐ Yes ☐ No
7. Any smoking inside premises? ☐ Yes ☐ No

Public Nuisance:

1. Any noise or nuisance outside of premises? ☐ Yes ☐ No
2. Any smokers standing outside of premises? ☐ Yes ☐ No
3. Any excessive litter / debris outside of premises? ☐ Yes ☐ No

Protection of Children:

1. Any underage offences detected on the premises? ☐ Yes ☐ No
2. What proof of age policy is operated in the premises?
3. How is this publicised?
4. Do staff appear trained in proof of age? ☐ Yes ☐ No

Admiral Taverns Limited
Milton Gate
60 Chiswell Street
LONDON
EC1Y 4AG

Licensing Department East
Devon and Cornwall Constabulary
Force Headquarters
EXETER
EX2 7HQ

Telephone: 01803 218900

18 May 2016

Dear Sir/Madam

White Hart Inn, 48 Temperance Street, Torquay, Devon, TQ2 5PU

I write to you in your capacity of Premises Licence Holder of the above named premises, which has the benefit of Premises Licence PL0762 issued by Torbay Council.

I have been advised that at approximately 2300 hrs on Friday 29 April 2016 an incident occurred outside the Hop n Grapes Public House, a short distance from your premises. This incident involved two males who were refused entry to the Hop n Grapes by the door staff due to their intoxicated state. The males then became aggressive and the police were requested. On the attendance of my officers both males were verbally aggressive and one spat at an officer. This male was arrested for being drunk and disorderly. The other male was initially verbally aggressive but eventually calmed down and he was issued with a S35 Dispersal Notice. On questioning both of these males, they stated that they had been drinking in the White Hart Inn immediately prior to attending the Hop n Grapes.

In light of the above, I would take this opportunity to remind you that it is an offence under Section 141 of the Licensing Act 2003 to sell alcohol to a person who is drunk and I request that you and your staff ensure that any individuals who appear drunk are refused service and ejected from your premises at the earliest opportunity.

In addition I would draw your attention to the attached letter from my Police Licensing Officer to your DPS, [REDACTED], concerning the setting up of a Facebook Group in order to pass information to other licensed premises regarding persons refused entry or involved in incidents. I would be grateful if you could give this matter further

consideration.

As Premises Licence Holder I would remind you that it is your responsibility to ensure that your premises are run in accordance with the conditions on your Premises Licence, in a manner that promotes the licensing objectives and within the confines of the law at all times.

A copy of this letter has been forwarded to the Licensing Department of Torbay Council for their information.

Should you wish to discuss the matter further, please do not hesitate to contact Mrs Smart.

Yours faithfully



Superintendent M Lawler
Territorial Policing & Partnership Dept
Devon and Cornwall Police

~~████████████████████~~
The White Hart Inn
48 Temperance Street
TORQUAY
Devon
TQ2 5PU

Licensing Department East
Devon and Cornwall Constabulary
Force Headquarters
EXETER
EX2 7HQ

Telephone: 01803 218900

18 May 2016

Dear Sir

White Hart Inn, 48 Temperance Street, Torquay, Devon, TQ2 5PU

I write to you in your capacity of Designated Premises Supervisor of the above named premises, which has the benefit of Premises Licence PL0762 issued by Torbay Council.

I have been advised that at approximately 2300 hrs on Friday 29 April 2016 an incident occurred outside the Hop n Grapes Public House, a short distance from your premises. This incident involved two males who were refused entry to the Hop n Grapes by the door staff due to their intoxicated state. The males then became aggressive and the police were requested. On the attendance of my officers both males were verbally aggressive and one spat at an officer. This male was arrested for being drunk and disorderly. The other male was initially verbally aggressive but eventually calmed down and he was issued with a S35 Dispersal Notice. On questioning both of these males, they stated that they had been drinking in the White Hart Inn immediately prior to attending the Hop n Grapes.

In light of the above, I would take this opportunity to remind you that it is an offence under Section 141 of the Licensing Act 2003 to sell alcohol to a person who is drunk and I request that you and your staff ensure that any individuals who appear drunk are refused service and ejected from your premises at the earliest opportunity.

In addition I would draw your attention to the attached letter from my Police Licensing Officer to you concerning the setting up of a Facebook Group in order to pass information to other licensed premises regarding persons refused entry or involved in incidents. I would be grateful if you could give this matter further consideration.

As Designated Premises Supervisor I would remind you that it is your responsibility to ensure that your premises are run in accordance with the conditions on your Premises Licence, in a manner that promotes the licensing objectives and within the confines of the law at all times.

A copy of this letter has been forwarded to the Licensing Department of Torbay Council for their information.

Should you wish to discuss the matter further, please do not hesitate to contact Mrs Smart.

Yours faithfully



Superintendent M Lawler
Territorial Policing & Partnership Dept
Devon and Cornwall Police



Alcohol / Licensing Information Form

File No.:		Computer URN:		Minute No.:	
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To be completed for any alcohol related incident or for information on any licensed premises. When attending an incident please use the reverse of this form to record as much detail as operationally possible. This form to be submitted to the Licensing Unit as soon as possible. **Nominal and / or intelligence MUST be submitted via Source and Covert Intelligence System (CIS).**

Licensing objective:

- The prevention of crime and disorder;
- Public safety;
- The prevention of public nuisance; and
- The protection of children from harm.

Report type: <input type="checkbox"/> Visit <input type="checkbox"/> Incident <input type="checkbox"/> Other Email		Date: 29/06/16 Time: 1237	
OIS Ref.:		Crime No.:	
Name of premises (where applicable): The White Hart Inn			
Address: Lower Union Lane Torquay			
Brief summary / action taken:			
Designated Premises Supervisor (DPS) on the premises? <input type="checkbox"/> Yes <input type="checkbox"/> No			
Name of DPS (or person in charge if no DPS):			
<input type="checkbox"/> Helpful <input type="checkbox"/> Unhelpful <input type="checkbox"/> Obstructive Other:			
Following email received from staff at Registered Childrens Home:			
MM called myself yesterday and asked for a rucksack to be collected from White Hart Inn (pub located at the side of McDonalds in Torquay town centre) I asked why his bag was there and he stated that a friend's father owns the pub and they are allowed to drink in there.			
MM refers to a 16 year old male and his friends are between 15-17			
Submitted by: Name: Martel Fenton		Force No.: 30621	
Signed:		Date: 29/06/16	Time: 1254
Officers present at inspection:			

Licensed Premises Visit Checklist

Any information from these checks to be included in 'Brief summary' overleaf.

Administration:

1. Premises Licence (summary displayed)?
(It should be displayed in the public area) ☐ Yes ☐ No
2. Premises Licence (complete) produced to officers?
(A constable can request to see full licence) ☐ Yes ☐ No

Crime and Disorder:

1. Any violence inside / outside premises? ☐ Yes ☐ No
2. Any public order inside / outside premises? ☐ Yes ☐ No
3. Any evidence of drugs found inside / outside premises? ☐ Yes ☐ No
4. Any drinks promotions in operation at time of visit? ☐ Yes ☐ No
5. Any evidence of excessive drunkenness? ☐ Yes ☐ No

Public Safety:

1. CCTV on premises? ☐ Yes ☐ No
Incident captured? ☐ Yes ☐ No
Image quality? ☐ Good ☐ Poor ☐ Other:
Working at time of visit? ☐ Yes ☐ No
Staff able to download? ☐ Yes ☐ No
2. Door staff on duty? ☐ Yes ☐ No If Yes, number:
SIA licensed? ☐ Yes ☐ No
Licence displayed? ☐ Yes ☐ No
3. Do the premises look overcrowded? ☐ Yes ☐ No
4. Method of checking the customer numbers:
5. Radio system in use? ☐ Yes ☐ No
6. Tables / glasses kept tidy? ☐ Yes ☐ No
7. Any smoking inside premises? ☐ Yes ☐ No

Public Nuisance:

1. Any noise or nuisance outside of premises? ☐ Yes ☐ No
2. Any smokers standing outside of premises? ☐ Yes ☐ No
3. Any excessive litter / debris outside of premises? ☐ Yes ☐ No

Protection of Children:

1. Any underage offences detected on the premises? ☐ Yes ☐ No
2. What proof of age policy is operated in the premises?
3. How is this publicised?
4. Do staff appear trained in proof of age? ☐ Yes ☐ No

Any other information:

SharePoint

Newsfeed

OneDrive

Sites

SMART Julie 50403 ▾



Force Licensing Team > Licensing Items - 2016 > White Hart Torquay

Item Type	Other
Prem Name	White Hart Torquay
Date Rec'd	13/09/2016
Date Due	
Event Start Date	10/09/2016 01:00
Event End Date	
Submitting Officer	SMART Julie 50403
Applicant Surname	
Applicant First Name	
Proposed DPS Surname	
Proposed DPS First Name	
Prem Street	Temperance Street
Prem District	
Prem Town	Torquay
Prem County	Devon
Prem Postcode	
Premises risk rating	Low
Hub Location	EAST - Exeter
Logic outcome	Fail
Licensing Office	Torbay
Allocated To	Julie SMART

Item Report Summary Info received that people were seen coming and going from premises until after 1.00 am on morning of Saturday 10 September 2016. No TEN in place, Premises Licence indicates premises should be closed at 0030 hrs.

Comments 1430 hrs 01/11/16 meeting at premises with Edwin Pope (Admiral Taverns), ~~Redacted Name~~, Cindy Gaffney (DPS's partner), Sgt Norsworthy, myself and Mandy Guy. Discussed this matter.

Re 24th September Cindy said that this was her birthday. Her and ~~Redacted Name~~ went out for a meal and when they got back to the White Hart her family had decorated the pub and put on a surprise party for her. She said that at closing time all customers left and it was just her friends and family left and no money changed hands for alcohol. Advised that in future for such events they should let me know the date and times, approx numbers attending etc. She said on this occasion

she wouldn't have been able to let me know as she wasn't aware. I advised them to send me a text message with the details that I could follow up when next on duty. Re other occasions when they want to go later, advice was given re the use of TEN's. Discussed variation to licence but I explained that the premises are within the CIA and once they wanted to sell alcohol after midnight, we would seek conditions such as door stewards etc.

Re 10/9 ~~XXXXXXXXXX~~ said that he wasn't aware of anything happening after hours but it was a karaoke night.

Edwin has sent me a copy of notes he made at the meeting, now attached.

No further action required.

Visit tasked NO

LA Time Taken

LO Time Taken 190

Item Briefed

Representation/Objection No

Hearing No

Status COMPLETE

Attachments White Hart Email from ~~XXXXXXXXXX~~ re after hours 240916 .msg
WHITE HART INN CCTV REQUEST EMAIL .msg
White Hart Inn Email from ~~XXXXXXXXXX~~ on 240916 re further after hours drinking .msg
White Hart Inn Email re people leaving after closing time .msg
White Hart re After hours drinking meeting 011116 .msg
WHITE HART TORQUAY EMAIL FROM MIKE
AUTHORISING CCTV REQUEST .msg

Content Type: Item

Created at 15/09/2016 09:33 by ☐ SMART Julie 50403

Last modified at 02/11/2016 09:54 by ☐ SMART Julie 50403

Close



Alcohol / Licensing Information Form

File No.:		Computer URN:		Minute No.:	
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- Licensing objective:**
- The prevention of crime and disorder;
 - Public safety;
 - The prevention of public nuisance; and
 - The protection of children from harm.

Report type: <input type="checkbox"/> Visit <input type="checkbox"/> Incident <input type="checkbox"/> Other	Date: 18/09/2016 Time: 19.45
OIS Ref.:	Crime No.:
Name of premises (where applicable): THE WHITE HART INN,	
Address: TEMPERANCE STREET, TORQUAY	
Brief summary / action taken:	
Designated Premises Supervisor (DPS) on the premises? <input type="checkbox"/> Yes <input type="checkbox"/> No	
Name of DPS (or person in charge if no DPS):	
<input type="checkbox"/> Helpful <input type="checkbox"/> Unhelpful <input type="checkbox"/> Obstructive Other:	
After dealing with a domestic case, an arrest attempt was made on [REDACTED]. He was located inside The White Hart Inn. When officers arrived, there were four males outside of the pub on the road smoking and with their drinks in glasses. Officers entered the pub to locate [REDACTED], at which point an intoxicated male became involved with the arrest attempt. He was asked to calm down and move away as he was not involved and didn't need to be. As officers left The White Hart Inn, the intoxicated male followed outside and continued raising his anger level towards officers.	
Submitted by: Name: A.WOODMORE	Force No.: 75434
Signed: A. WOODMORE	Date: 18/09/2016 Time: 23.39
Officers present at inspection:	
PC 15272 RADMORE	

Licensed Premises Visit Checklist

Any information from these checks to be included in 'Brief summary' overleaf.

Administration:

1. Premises Licence (summary displayed)?
(It should be displayed in the public area) ☐ Yes ☐ No
2. Premises Licence (complete) produced to officers?
(A constable can request to see full licence) ☐ Yes ☐ No

Crime and Disorder:

1. Any violence inside / outside premises? ☐ Yes ☐ No
2. Any public order inside / outside premises? ☐ Yes ☐ No
3. Any evidence of drugs found inside / outside premises? ☐ Yes ☐ No
4. Any drinks promotions in operation at time of visit? ☐ Yes ☐ No
5. Any evidence of excessive drunkenness? ☐ Yes ☐ No

Public Safety:

1. CCTV on premises? ☐ Yes ☐ No
Incident captured? ☐ Yes ☐ No
Image quality? ☐ Good ☐ Poor ☐ Other:
Working at time of visit? ☐ Yes ☐ No
Staff able to download? ☐ Yes ☐ No
2. Door staff on duty? ☐ Yes ☐ No If Yes, number:
SIA licensed? ☐ Yes ☐ No
Licence displayed? ☐ Yes ☐ No
3. Do the premises look overcrowded? ☐ Yes ☐ No
4. Method of checking the customer numbers:
5. Radio system in use? ☐ Yes ☐ No
6. Tables / glasses kept tidy? ☐ Yes ☐ No
7. Any smoking inside premises? ☐ Yes ☐ No

Public Nuisance:

1. Any noise or nuisance outside of premises? ☐ Yes ☐ No
2. Any smokers standing outside of premises? ☐ Yes ☐ No
3. Any excessive litter / debris outside of premises? ☐ Yes ☐ No

Protection of Children:

1. Any underage offences detected on the premises? ☐ Yes ☐ No
2. What proof of age policy is operated in the premises?
3. How is this publicised?
4. Do staff appear trained in proof of age? ☐ Yes ☐ No

Any other information:

Discussion Notes



Pub: White Hart, Torquay -- [40023801] -- Agreement No: 3015431 -- Customer No: 40T002458

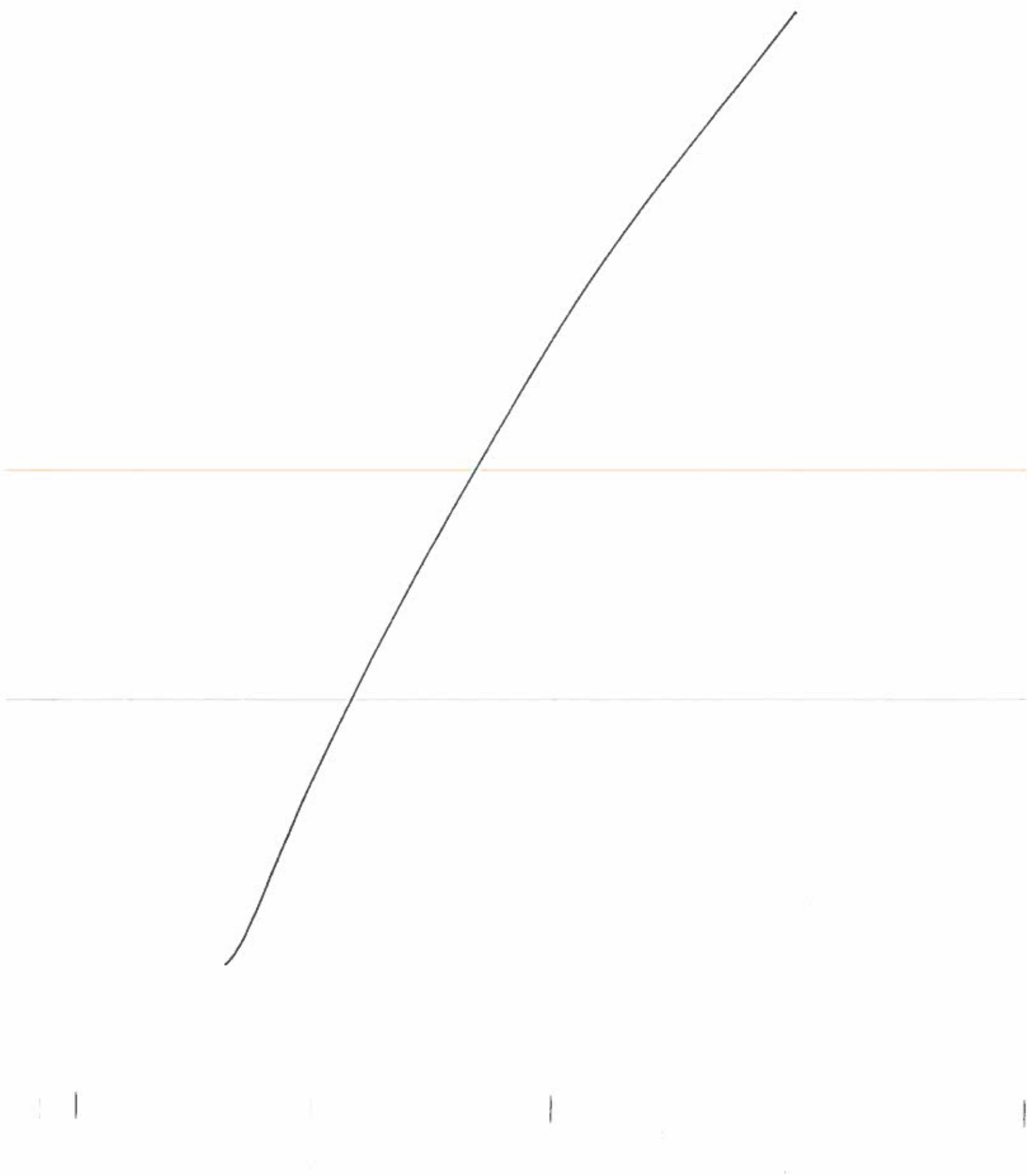
Attendees/ Recipients				Type, Location and Date	
Type	Name	Main Participant	Present at Meeting	Date Held:	01/11/2016
Tenant	Mr. Michael Smart	Yes	Yes	Meeting Location:	Pub
Other	Mrs. Julie Smart		Yes	Meeting Type:	Tenant
Admiral	edwin pope		Yes	Next Meeting Date:	Not Set
Admiral	Licensing		Yes		

Standard Inspection Items			
Cellar	Outside Areas	Accommodation	Line Cleaning
No	No	No	No

Discussion Items		
Discussion Note	Category	Responsibility
<p>Licensing meeting with Michael Smart, Cindy Drury, Julie Smart, Mandy Guy(Council Licensing) Mike Norsworthy (Licensing Sergeant) and Edwin Pope</p> <p>Ref Late night Alcohol Consumption at The White Hart, Torquay.</p> <p>10th Sept - Late night drinking until 0130hrs - Karaoke night</p> <p>24th Sept - Late night drinking until 0153hrs - Cindy Drury birthday party.</p> <p>No proof that licensable activities were being undertaken.</p> <p>CCTV would have been provided by PS and CD had there been a request within 31 days.</p> <p>Question has been asked about extending the license by half an hour, however this was decided to be too onerous as The White Hart sits within a Community Impact Area and the conditions would have been too hard to comply with.</p> <p>Police report about drinking outside during an arrest with drinks in glassware - CD and PS are adamant that they do not allow this.</p> <p>Incident report book not in evidence EP to arrange for book to be sent.</p> <p>Rubbish at the side of the property - bins have been provided by the Tor2 (refuse disposal) but they were stolen. CD and PS to get new bins, they have been told that they will be replaced.</p>	Other	Admiral/Tenant
Follow up Notes	Completed Date	

If you do not agree with the content of this communication then please contact us at your earliest opportunity but within 7 days of receipt. The support discussed today is subject to Regional Operations Director approval. We will confirm in writing once this has been formally approved.

1000 1000 1000





Alcohol / Licensing Information Form

File No.:		Computer URN:		Minute No.:	
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To be completed for any alcohol related incident or for information on any licensed premises. When attending an incident please use the reverse of this form to record as much detail as operationally possible. This form to be submitted to the Licensing Unit as soon as possible. **Nominal and / or intelligence MUST be submitted via Source and Covert Intelligence System (CIS).**

- Licensing objective:**
- The prevention of crime and disorder;
 - Public safety;
 - The prevention of public nuisance; and
 - The protection of children from harm.

Report type: <input type="checkbox"/> Visit <input checked="" type="checkbox"/> Incident <input type="checkbox"/> Other		Date: 09062018 Time: 1921	
OIS Ref.: 801 09062018		Crime No.: CR/050547/18	
Name of premises (where applicable): THE WHITE HART			
Address: TEMPERANCE ST, TORQUAY			
Brief summary / action taken:			
Designated Premises Supervisor (DPS) on the premises? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			
Name of DPS (or person in charge if no DPS): XXXXXXXXXX			
<input checked="" type="checkbox"/> Helpful <input type="checkbox"/> Unhelpful <input type="checkbox"/> Obstructive <input type="checkbox"/> Other:			
Licencee Cindy GAFFNEY called police using a Police alarm. CCTV 900 informed that two males were fighting in the premises and outside albiet it appeared that one male was much more at fault than the other. The male victim was given a section 35 to leave the area. The WHITE HART have banned him for one week. The WHITE HART is his local pub and he plays for their pool team.			
Submitted by: Name: K NICHOLSON		Force No.: 16862	
Signed: K NICHOLSON		Date: 29/03/2018 Time: 0930	
Officers present at inspection:			
PC 7297 CAYLESS			
SC			
PS MILES			
PC 5259 LEE			
PC 7336 BRAZNELL			

Licensed Premises Visit Checklist

Any information from these checks to be included in 'Brief summary' overleaf.

Administration:

1. Premises Licence (summary displayed)?
(It should be displayed in the public area) ☐ Yes ☐ No
2. Premises Licence (complete) produced to officers?
(A constable can request to see full licence) ☐ Yes ☐ No

Crime and Disorder:

1. Any violence inside / outside premises? ☒ Yes ☐ No
2. Any public order inside / outside premises? ☒ Yes ☐ No
3. Any evidence of drugs found inside / outside premises? ☐ Yes ☒ No
4. Any drinks promotions in operation at time of visit? ☐ Yes ☒ No
5. Any evidence of excessive drunkenness? ☒ Yes ☐ No

Public Safety:

1. CCTV on premises? ☒ Yes ☐ No
Incident captured? ☒ Yes ☐ No
Image quality? ☒ Good ☐ Poor ☐ Other:
Working at time of visit? ☒ Yes ☐ No
Staff able to download? ☐ Yes ☒ No
2. Door staff on duty? ☐ Yes ☒ No If Yes, number:
SIA licensed? ☐ Yes ☐ No
Licence displayed? ☐ Yes ☐ No
3. Do the premises look overcrowded? ☐ Yes ☒ No
4. Method of checking the customer numbers:
5. Radio system in use? ☐ Yes ☐ No
6. Tables / glasses kept tidy? ☐ Yes ☐ No
7. Any smoking inside premises? ☐ Yes ☐ No

Public Nuisance:

1. Any noise or nuisance outside of premises? ☐ Yes ☐ No
2. Any smokers standing outside of premises? ☐ Yes ☐ No
3. Any excessive litter / debris outside of premises? ☐ Yes ☐ No

Protection of Children:

1. Any underage offences detected on the premises? ☐ Yes ☒ No
2. What proof of age policy is operated in the premises?
3. How is this publicised?
4. Do staff appear trained in proof of age? ☐ Yes ☐ No

Any other information:

suggest staff are trained in downloading CCTV

SMART Julie 50403

From: SMART Julie 50403
Sent: 02 January 2019 14:02
To: MOORE Antony 13288
Subject: RE: The White Hart

Hi Ant

I've checked the White Hart licence and they can stay open all night on New Year's Eve. However, as this female was extremely drunk I will be having a word with them regarding monitoring levels of drunkenness.

Thanks
Julie

From: MOORE Antony 13288
Sent: 01 January 2019 21:40
To: SMART Julie 50403 <Julie.SMART@devonandcornwall.pnn.police.uk>
Subject: The White Hart

Julie

I had cause to attend the White Hart at about 0245 hrs 01/01/19 as an extremely drunk female had made a 999 call stating that she wanted her coat back before she threatened to throw herself off the multi storey car park. The front doors to the White Hart were shut closed and they seemed as though they were having a lock in. The landlady eventually was in drink and there were about 10 – 15 persons inside. The landlady explained that she had closed the doors due to the drunk female and she had a late license so there were no issues. I just wanted to check this was the case?

I have body worn footage if required?

Thanks

Ant



Devon & Cornwall Police

PC 3288 Antony Moore
Neighbourhood Beat Manager
Mobile 07734769208
Twitter - [Town Centre Police \(@TorquayNHT\)](#) on Twitter
Non emergency enquiry ... 101@dc.police.uk

